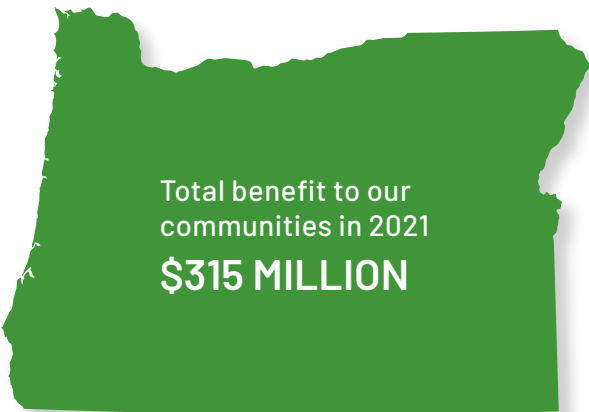




2021 COMMUNITY BENEFIT SNAPSHOT

We invest in Oregon's health.

Caring for our communities is vitally important. To achieve our vision of health for a better world, we work closely with local partners to ensure we respond to the most pressing needs.



Taking action on health challenges

In 2021, we continued to focus on pandemic response and other core priorities including equitable access to care, housing and homelessness, mental health and substance use, and food insecurity.

Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.



Community health improvement and strategic partnerships
\$38 MILLION



Health professions education and research
\$44 MILLION



Subsidized health services
\$10 MILLION



Free and discounted care for the uninsured and underinsured
\$57.3 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$166 MILLION

*Data is consolidated based on unaudited financial reporting.

The numbers include home and community care investments and joint ventures by percentage ownership.

Per Federal Reporting instructions. May differ from state reporting due to differences in state and federal reporting requirements.

Our shared values in action

BOB program provides dignity to the vulnerable.



The Better Outcomes thru Bridges Program, known as BOB, is a collection of programs that are integrated to serve poor and vulnerable people. Often these individuals struggle with physical and behavioral health challenges, as well as housing insecurity or homelessness.

Leading with compassion, dignity and integrity, BOB caregivers seek to meet each person’s most basic human and social needs and improve their overall health and well-being.

The program meets clients where they are, using a person-centered approach, working collaboratively with local partners and developing

inclusive relationships that serve entire communities. In 2021, BOB used this model to serve approximately 8,600 people through street and camp outreach, behavioral health emergency follow-up calls, community events, and outreach and peer support programs in clinics, emergency departments and schools. Providence invested nearly \$980,000 in community benefit funding to support the program during 2021 and has expanded the program to serve many areas in Oregon.

With support from a generous food grant, BOB provided monthly onsite services in partnership with LoveOne Community events in Clackamas County. Together, they served more than 1,000 people with warm meals, hygiene supplies, warm clothing and other items. During the extreme summer heat waves in 2021, the BOB team handed out cooling supplies to about 700 people living outside. They also worked with Providence’s property management and real estate team to connect with several camps of people living on Providence properties to offer information, support and supplies. BOB teams also provide de-escalation training to community partners in Oregon including warming shelter staff, tiny home village staff, community action agencies and LoveOne Laundry volunteers.

“ I’m extremely proud of this work and our partnerships with community organizations that share our vision. I invite you to read these inspiring stories and learn how Providence is improving the health and well-being of all Oregonians. ”

— WILLIAM OLSON
INTERIM CHIEF EXECUTIVE
PROVIDENCE OREGON

REGIONAL LEADERSHIP

William Olson
Interim Chief Executive
Providence Oregon

Providence
For more information, visit:
providence.org/annualreport

Health for a better world.