

# Your Benefit Summary

## Personal Option Plan



| Co-Pay      | What You Pay                              | Annual Out-of-Pocket Maximum                                       | Annual Deductible  | Lifetime Maximum Benefit |
|-------------|---|--|--|--------------------------|
| <b>\$15</b> | <b>20%</b> coinsurance (after deductible) | <b>\$2,000</b> per person<br><b>\$6,000</b> per family (3 or more) | <b>\$250</b> per person<br><b>\$750</b> per family (3 or more) | <b>\$2,000,000</b>       |

### Important information about your plan

This summary provides only highlights of your benefits. To view all your plan details, including your Member Handbook, register for [myProvidence](http://myProvidence) at [www.providence.org/php/getstarted](http://www.providence.org/php/getstarted)

- Not sure what a word or phrase means? See the back for definitions used in this summary.
- This plan only provides benefits for medically necessary services when provided by a participating physician or provider.
- This plan offers deductible carryover. This means any portion of your deductible that you pay during the fourth quarter of the calendar year will be applied toward next year's deductible.
- Your deductibles, some services and penalties do not apply to out-of-pocket maximums.
- Limitations and exclusions apply to your benefits. See your Member Handbook for details.

| Personal Option Plan Benefit Highlights   | After you pay your annual deductible, then you pay the following for covered services: |  |
|---|--|--|
|   | ✓ No deductible needs to be met prior to receiving this benefit.                       | Co-Pay or Coinsurance (from participating providers only)                      |
| <b>Physician / Provider Services</b> <ul style="list-style-type: none"> <li>• Office visits</li> <li>• Periodic health exams; well-baby care (from a Personal Physician/Provider only)</li> <li>• Routine immunizations; shots</li> <li>• Allergy shots; serums; injectable medications</li> <li>• Inpatient hospital visits</li> <li>• Surgery; anesthesia</li> <li>• Other office procedures</li> </ul> |  | \$15 / visit ✓<br>\$15 / visit ✓<br>\$15 / visit ✓<br>20%<br>20%<br>20%<br>20% |
| <b>Women's Health Services</b> <ul style="list-style-type: none"> <li>• Annual gynecological exams (calendar year); Pap tests</li> <li>• Follow-up visits after annual gynecological exam</li> <li>• Mammograms</li> </ul>  |  | \$15 / visit ✓<br>\$15 / visit ✓<br>\$15 ✓                                     |
| <b>Hospital Services</b> <ul style="list-style-type: none"> <li>• Inpatient care</li> <li>• Observation care</li> <li>• Rehabilitative care (30 days per calendar year)</li> <li>• Skilled nursing facility (60 days per calendar year)</li> </ul>  |  | 20%<br>20%<br>20%<br>20%   |
| <b>Maternity</b> <ul style="list-style-type: none"> <li>• Pre- and post-natal visits; delivery</li> <li>• Routine newborn nursery care</li> <li>• Hospital services</li> </ul>  |  | \$150 ✓<br>20% ✓<br>20%  |
| <b>Medical and Diabetes Supplies, Durable Medical Equipment, Appliances, Prosthetic Devices</b><br>(Removable custom shoe orthotics are limited to \$200 per calendar year)   |  | 20%*   |
| <b>Emergency/Urgent Care/Ambulance Services</b><br>(Your emergency/urgent co-pay is waived if admitted to the hospital within 24 hours) <ul style="list-style-type: none"> <li>• Emergency services (for emergency medical conditions only)</li> <li>• Urgent care services (for non-life threatening illness/minor injury)</li> <li>• Ambulance services (for emergency transportation only)</li> </ul>  |  | \$125 ✓<br>\$25 ✓<br>20%   |

\*Your deductible(s) do not apply to purchases of diabetes supplies.

| Personal Option Plan Benefit Highlights (continued)   | Co-Pay or Coinsurance   |
|---|---|
| <b>Other Covered Services</b> <ul style="list-style-type: none"> <li>• X-ray; lab services</li> <li>• Imaging services (PET, CT, MRI)</li> <li>• Outpatient rehabilitative services (30 visits per calendar year)</li> <li>• Outpatient surgery; dialysis; infusion, chemotherapy; radiation therapy</li> <li>• Temporomandibular joint (TMJ) service<br/>(limited to \$1,000 per calendar year / \$5,000 per lifetime)</li> <li>• Home health care</li> <li>• Hospice care</li> <li>• Self-administered chemotherapy<br/>(Up to a 30-day supply from a designated participating pharmacy) <ul style="list-style-type: none"> <li>-Generic drugs</li> <li>-Formulary brand-name drugs</li> <li>-Non-formulary brand-name drugs</li> </ul> </li> </ul> | 20%✓<br>20%✓<br>20%<br>20%<br>50%<br>20%<br>Covered in full<br><br>\$10✓<br>\$50✓<br>\$100✓ |
| <b>Mental Health / Chemical Dependency</b><br>(To initiate services, you must call 1-800-711-4577. All inpatient, residential and day or partial hospitalization treatment services must be prior authorized.) <ul style="list-style-type: none"> <li>• Inpatient, residential and day treatment services</li> <li>• Outpatient provider visits</li> </ul>  | <br><br>20%<br>\$15 / visit✓  |

**Your guide to the words or phrases used to explain your benefits**

**Coinsurance**  
The percentage of the cost that you may need to pay for a covered service.

**Co-pay**  
The fixed dollar amount you pay to a health care provider for a covered service at the time care is provided.

**Deductible**  
The dollar amount that an individual or family pays for covered services before your plan pays any benefits within a calendar year. The following expenses do not apply to an individual or family deductible:

- Services not covered by your plan
- Services that exceed your plan’s lifetime maximum benefit
- Fees that exceed usual, customary and reasonable (UCR) charges as established by your plan
- Penalties incurred if you do not follow your plan’s prior authorization requirements
- Co-pays or coinsurance for any supplemental benefits provided by your employer, such as prescription drugs, or routine vision care

**Deductible carryover**  
A feature of your plan that allows for any portion of your deductible that is paid during the fourth quarter of a calendar year to be applied toward the next year’s deductible.

**Formulary**  
A list of preferred brand name and generic drugs that have been evaluated by us for effectiveness and safety.

**Lifetime maximum benefit**  
The total dollar amount of benefits that you can receive from your plan during your lifetime.

**Non-participating provider**  
Any health care professional who does not participate in Providence Health Plan’s network of participating physicians and providers of health care services.

**Out-of-pocket maximum**  
The limit on the dollar amount you will have to spend for specified covered health services in a calendar year. Some services and expenses do not apply to the out-of-pocket maximum. See your Member Handbook for details.

**Participating provider**  
A physician or provider of health care services who belongs to the Providence Health Plan participating provider network. To find a participating provider, go to the online directory at [www.providence.org/php/providerdirectory](http://www.providence.org/php/providerdirectory)

**Self-administered chemotherapy**  
Oral, topical or self-injectable medications that are used to stop or slow the growth of cancerous cells.

**Contact us**  
Headquartered in Portland, our customer service professionals have been proudly serving our members since 1986.



Portland Metro Area: **503-574-7500**  
All other areas: **1-800-878-4445**  
TTY: **503-574-8702** or **1-888-244-6642**



Have questions about your benefits and want to contact us via e-mail? Go to our Web site at: [www.providence.org/php/contactus](http://www.providence.org/php/contactus)