

Providence RN medical advice line

24 hours a day, 7 days a week, your employees can reach a registered nurse by phone through our free medical advice line.


Providence RN nurses can answer questions when an employee is traveling or has a sick child. Registered nurses offer medical advice on treating flu, colds, backaches and other routine ailments. They also can advise employees on whether they should see their doctor.

- Providence RN is free, easy-to-use, confidential and physician-approved.
- 503-574-6520, 800-700-0481 or, for the hearing impaired, 800-735-2900 (Oregon Relay for TTY)

Providence RN medical advice line is available to Providence Health Plan members only. Providence Health Plan members who are residents of California are not eligible for this service. Language translation available.

Spread the word

Fliers describing Providence RN are available in English and Spanish to distribute to your employees. Contact your account manager for details.



Providence RN

24-hour expert medical advice when you need it

Not sure if you need to see a doctor?
Call Providence RN, a free telephone medical advice line available exclusively to Providence Health Plan members.

Using Providence RN is easy and convenient.

- Call 24 hours a day, 7 days a week, to speak with a registered nurse:
503-574-6520 or 1-800-700-0481
1-800-735-2900 (Oregon Relay for TTY)
- Language translation services are available.

When you call:

- Have your member identification number available. Member ID numbers are located on the front of your Providence Health Plan member ID card.
- Trust that you and your medical concerns will be treated with respect; all calls are confidential.
- Expert nurses will direct you to additional care when necessary.

Providence Health Plan members who are residents of California are not eligible for this service.
EDU-010

www.providence.org/healthplans