



Providence RN

Your 24-hour medical advisors

Not sure what to do?

When you're not sure how to deal with a health issue, or whether to call your doctor, call Providence RN and talk to a medical expert – available exclusively for Providence Health Plan members.*

Providence RN works for you:

- Our expert registered nurses staff the Providence RN phone line.
- We're available 24 hours a day, seven days a week.
- Language translation services are available.
- Call us at: **503-574-6520** or **800-700-0481** (**800-735-2900** for TTY-hearing impaired).

Before you call:

Please have your Providence Health Plan ID card available – we'll need your Member ID number.

When you call:

- Our nurses will provide helpful advice and direct you to additional care when needed.
- You will be treated with care and respect.
- All calls are confidential.

*Not available to California residents.



EDU-010

www.providence.org/healthplans

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