

Section 1



Introduction to the Summary of Benefits for **Providence Medicare Extra Plan 1** Contract #H9047/033

January 1, 2009 - December 31, 2009
Portland Metro, Willamette Valley and Clark County

Providence Health Plan is a health plan with a Medicare contract.

Thank you for your interest in Providence Medicare Extra Plan 1. Our plan is offered by PROVIDENCE HEALTH PLAN, a Medicare Advantage Health Maintenance Organization (HMO). This Summary of Benefits tells you some features of our plan. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of our benefits, please call Providence Medicare Extra Plan 1 and ask for the "Evidence of Coverage".

YOU HAVE CHOICES IN YOUR HEALTH CARE

As a Medicare beneficiary, you can choose from different Medicare options. One option is the Original (fee-for-service) Medicare Plan. Another option is a Medicare health plan, like Providence Medicare Extra Plan 1. You may have other options too. You make the choice. No matter what you decide, you are still in the Medicare Program.

You may join or leave a plan only at certain times. Please call Providence Medicare Extra Plan 1 at the telephone number listed at the end of this introduction or 1-800-MEDICARE (1-800-633-4227) for more information. TTY users should call 1-877-486-2048. You can call this number 24 hours a day, 7 days a week.

HOW CAN I COMPARE MY OPTIONS?

You can compare Providence Medicare Extra Plan 1 and the Original Medicare Plan using this Summary of Benefits. The charts in this booklet list some important health benefits. For each benefit, you can see what our plan covers and what the Original Medicare Plan covers.

Our members receive all of the benefits that the Original Medicare Plan offers. We also offer more benefits, which may change from year to year.

WHERE IS PROVIDENCE MEDICARE EXTRA PLAN 1 AVAILABLE?

The service area for this plan includes: Clackamas, Columbia, Lane, Marion, Multnomah, Polk,

Washington, Yamhill Counties, OR; and Clark County, WA. You must live in one of these areas to join the plan.

WHO IS ELIGIBLE TO JOIN PROVIDENCE MEDICARE EXTRA PLAN 1?

You can join Providence Medicare Extra Plan 1 if you are entitled to Medicare Part A and enrolled in Medicare Part B and live in the service area. However, individuals with End Stage Renal Disease are generally not eligible to enroll in Providence Medicare Extra Plan 1 unless they are members of our organization and have been since their dialysis began.

CAN I CHOOSE MY DOCTORS?

Providence Medicare Extra Plan 1 has formed a network of doctors, specialists, and hospitals. You can only use doctors who are part of our network. The health providers in our network can change at any time. You can ask for a current Provider Directory or for an up-to-date list or visit us at www.providence.org/healthplans. Our customer service number is listed at the end of this introduction.

WHAT HAPPENS IF I GO TO A DOCTOR WHO'S NOT IN YOUR NETWORK?

If you choose to go to a doctor outside of our network, you must pay for these services yourself. Neither Providence Medicare Extra Plan 1 nor the Original Medicare Plan will pay for these services.

Section 1

DOES MY PLAN COVER MEDICARE PART B OR PART D DRUGS?

Providence Medicare Extra Plan 1 does cover Medicare Part B prescription drugs. Providence Medicare Extra Plan 1 does NOT cover Medicare Part D prescription drugs.

WHAT TYPES OF DRUGS MAY BE COVERED UNDER MEDICARE PART B?

Some outpatient prescription drugs may be covered under Medicare Part B. These may include, but are not limited to, the following types of drugs. Contact Providence Medicare Extra Plan 1 for more details.

- Some Antigens: If they are prepared by a doctor and administered by a properly instructed person (who could be the patient) under doctor supervision.
- Osteoporosis Drugs: Injectable drugs for osteoporosis for certain women with Medicare.
- Erythropoietin (Epoetin alpha or Epogen®): By injection if you have end-stage renal disease (permanent kidney failure requiring either dialysis or transplantation) and need this drug to treat anemia.
- Hemophilia Clotting Factors: Self-administered clotting factors if you have hemophilia.
- Injectable Drugs: Most injectable drugs administered incident to a physician's service.

- Immunosuppressive Drugs: Immunosuppressive drug therapy for transplant patients if the transplant was paid for by Medicare, or paid by a private insurance that paid as a primary payer to your Medicare Part A coverage, in a Medicare-certified facility.
- Some Oral Cancer Drugs: If the same drug is available in injectable form.
- Oral Anti-Nausea Drugs: If you are part of an anti-cancer chemotherapeutic regimen.
- Inhalation and infusion drugs provided through DME.

Please call Providence Health Plan for more information about Providence Medicare Extra Plan 1. Visit us at www.providence.org/healthplans or, call us: Customer Service assistance is available Monday through Friday, between 8 a.m. and 5 p.m. for questions about your medical plan (Part C).

Current members should call (800)-603-2340 for questions related to the Medicare Advantage program. (TTY/TDD (888)-244-6642)

Prospective members should call (800)-457-6064 for questions related to the Medicare Advantage program. (TTY/TDD (888)-244-6642)

For more information about Medicare, please call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You can call 24 hours a day, 7 days a week. Or, visit www.medicare.gov on the web.

If you have special needs, this document may be available in other formats.

Section 2

SUMMARY OF BENEFITS

If you have any questions about this plan's benefits or costs, please contact Providence Health Plan.

| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
|---|---|---|
| IMPORTANT INFORMATION | | |
| <p>1 - Premium and Other Important Information</p> | <p>In 2009 the monthly Part B Premium is \$96.40 and the yearly Part B deductible amount is \$135.</p> <p>If a doctor or supplier does not accept assignment, their costs are often higher, which means you pay more.</p> | <p>General</p> <p>\$85 monthly plan premium in addition to your monthly Medicare Part B premium.</p> <p>In-Network</p> <p>\$2,500 out-of-pocket limit. Contact the plan for services that apply.</p> <p>All Medicare services covered under the out-of-pocket limit.</p> <p>Out-of-Network</p> <p>Unless otherwise noted, out-of-network services not covered.</p> |
| <p>2 - Doctor and Hospital Choice</p> <p>(For more information, see Emergency - #15 and Urgently Needed Care - #16.)</p> | <p>You may go to any doctor, specialist or hospital that accepts Medicare.</p> | <p>In-Network</p> <p>You must go to network doctors, specialists, and hospitals.</p> <p>Referral required for network hospitals and specialists (for certain benefits).</p> <p>You may have to pay a separate copay for certain doctor office visits.</p> |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
|--|--|--|
| INPATIENT CARE | | |
| <p>3 - Inpatient Hospital Care (includes Substance Abuse and Rehabilitation Services)</p> | <p>In 2009 the amounts for each benefit period are: Days 1 - 60: \$1,068 deductible Days 61 - 90: \$267 per day. Days 91 - 150: \$534 per lifetime reserve day. Call 1-800-MEDICARE (1-800-633-4227) for information about lifetime reserve days. Lifetime reserve days can only be used once. A "benefit period" starts the day you go into a hospital or skilled nursing facility. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.</p> | <p>General Authorization rules may apply. Contact plan for details.</p> <p>In-Network \$250 copay for each Medicare-covered hospital stay. \$0 copay for additional hospital days. No limit to the number of days covered by the plan each benefit period. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p> |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
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| INPATIENT CARE (Continued) | | |
| <p>4 - Inpatient Mental Health Care</p> | <p>Same deductible and copay as inpatient hospital care (see "Inpatient Hospital Care" above).</p> <p>190 day lifetime limit in a Psychiatric Hospital.</p> | <p>General Prior authorization is required. Contact PBH/UBH at 1-800-711-4577.</p> <p>In-Network \$250 copay for each Medicare-covered hospital stay. You get up to 190 days in a Psychiatric Hospital in a lifetime. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p> |
| <p>5 - Skilled Nursing Facility (in a Medicare-certified skilled nursing facility)</p> | <p>In 2009 the amounts for each benefit period after at least a 3-day covered hospital stay are:</p> <p>Days 1 - 20: \$0 per day Days 21 - 100: \$133.50 per day</p> <p>100 days for each benefit period. A "benefit period" starts the day you go into a hospital or SNF. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.</p> | <p>General Prior authorization is required. Contact plan for details.</p> <p>In-Network \$0 copay for SNF services. 100 days covered for each benefit period. No prior hospital stay is required.</p> |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
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| INPATIENT CARE (Continued) | | |
| 6 - Home Health Care (includes medically necessary intermittent skilled nursing care, home health aide services, and rehabilitation services, etc.) | \$0 copay. | In-Network \$0 copay for Medicare-covered home health visits. |
| 7 - Hospice | You pay part of the cost for outpatient drugs and inpatient respite care. You must get care from a Medicare-certified hospice. | General You must get care from a Medicare-certified hospice. |
| OUTPATIENT CARE | | |
| 8 - Doctor Office Visits | 20% coinsurance. (1)(2) | General Refer to "33 - Physical Exams", for more information. In-Network \$15 copay for each primary care doctor visit for Medicare-covered benefits. \$25 copay for each in-area, network urgent care Medicare-covered visit. \$15 copay for each specialist visit for Medicare-covered benefits. |

(1) Each year, you pay a total of one \$135 deductible. *NOTE: The Medicare Part B deductible may change each year.*

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
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| OUTPATIENT CARE (continued) | | |
| 9 - Chiropractic Services | Routine care not covered. 20% coinsurance for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor or other qualified provider. (1)(2) | In-Network \$15 copay for each Medicare-covered visits. Medicare-covered chiropractic visits are for manual manipulation of the spine to correct a displacement or misalignment of a joint or body part. Referral required. |
| 10 - Podiatry Services | Routine care not covered. 20% coinsurance for medically necessary foot care, including care for medical conditions affecting the lower limbs. (1)(2) | In-Network \$15 copay for each Medicare-covered visit. Medicare-covered podiatry benefits are for medically-necessary foot care. Referral required. |
| 11 - Outpatient Mental Health Care | 50% coinsurance for most outpatient mental health services. | General Authorization rules may apply. Contact PBH/UBH at 1-800-711-4577. In-Network \$15 copay for each Medicare-covered individual or group therapy visit. |

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| 12 - Outpatient Substance Abuse Care | 20% coinsurance. (1)(2) | <p>General Authorization rules may apply. Contact PBH/UBH at 1-800-711-4577.</p> <p>In-Network \$15 copay for each Medicare-covered individual or group visit.</p> |
| 13 - Outpatient Services/Surgery | <p>20% coinsurance for the doctor. (1)(2)</p> <p>20% of outpatient facility. (1)(2)</p> | <p>General Authorization rules may apply. Contact plan for details.</p> <p>In-Network \$50 copay for each Medicare-covered ambulatory surgical center visit. \$50 copay for each Medicare-covered outpatient hospital facility visit.</p> |
| 14 - Ambulance Services (medically necessary ambulance services) | 20% coinsurance. (1)(2) | <p>General Authorization rules may apply. Contact plan for details.</p> <p>In-Network \$50 copay each way for Medicare-covered ambulance benefit.</p> |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
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| OUTPATIENT CARE (continued) | | |
| <p>15 - Emergency Care (You may go to any emergency room if you reasonably believe you need emergency care.)</p> | <p>20% coinsurance for the doctor.</p> <p>20% of facility charge, or a set copay per emergency room visit. (1)(2)</p> <p>You don't have to pay the emergency room copay if you are admitted to the hospital for the same condition within 3 days of the emergency room visit.</p> <p>NOT covered outside the U.S. except under limited circumstances.</p> | <p>In-Network \$50 copay for Medicare-covered emergency room visits.</p> <p>Out-of-Network Worldwide coverage.</p> <p>In and Out-of-Network If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the emergency room visit.</p> |
| <p>16 - Urgently Needed Care (This is NOT emergency care, and in most cases, is out of the service area.)</p> | <p>20% coinsurance, or a set copay. (1)(2)</p> <p>NOT covered outside the U.S. except under limited circumstances.</p> | <p>General \$25 copay for Medicare-covered urgently needed care visits.</p> <p>Out-of-Network Worldwide coverage.</p> <p>In and Out-of-Network If you are admitted to the hospital within 24 hour(s) for the same condition, \$0 for the urgent care visit.</p> |
| <p>17 - Outpatient Rehabilitation Services (Occupational Therapy, Physical Therapy, Speech and Language Therapy)</p> | <p>20% coinsurance. (1)(2)</p> | <p>In-Network \$15 copay for Medicare-covered Occupational Therapy visits.</p> <p>\$15 copay for Medicare-covered Physical and/or Speech/Language Therapy visits.</p> |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
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| OUTPATIENT MEDICAL SERVICES AND SUPPLIES | | |
| 18 - Durable Medical Equipment (includes wheelchairs, oxygen, etc.) | 20% coinsurance. (1)(2) | General Authorization rules may apply. Contact plan for details. In-Network 10% of the cost for Medicare-covered items. |
| 19 - Prosthetic Devices (includes braces, artificial limbs and eyes, etc.) | 20% coinsurance. (1)(2) | General Authorization rules may apply. Contact plan for details. In-Network 10% of the cost for Medicare-covered items. |
| 20 - Diabetes Self-Monitoring Training, Nutrition Therapy, and Supplies (includes coverage for glucose monitors, test strips, lancets, screening tests and self-management training) | 20% coinsurance. (1)(2) Nutrition therapy is for people who have diabetes or kidney disease (but aren't on dialysis or haven't had a kidney transplant) when referred by a doctor. These services can be given by a registered dietitian or include a nutritional assessment and counseling to help you manage your diabetes or kidney disease. | In-Network \$15 copay for each Diabetes self-monitoring training. \$15 copay for Nutrition Therapy for Diabetes. \$0 copay for Diabetes supplies. |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
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| OUTPATIENT MEDICAL SERVICES AND SUPPLIES (continued) | | |
| 21 - Diagnostic Tests, X-Rays, and Lab Services | <p>20% coinsurance for diagnostic tests and x-rays. (1)(2)</p> <p>\$0 copay for Medicare-covered lab services.</p> <p>Lab Services: Medicare covers medically necessary diagnostic lab services that are ordered by your treating doctor when they are provided by a Clinical Laboratory Improvement Amendments (CLIA) certified laboratory that participates in Medicare. Diagnostic lab services are done to help your doctor diagnose or rule out a suspected illness or condition. Medicare does not cover most routine screening tests, like checking your cholesterol.</p> | <p>General</p> <p>Authorization rules may apply. Contact plan for details.</p> <p>In-Network</p> <ul style="list-style-type: none"> ▪ 0% of the cost for Medicare-covered lab service. ▪ 0% of the cost for Medicare-covered diagnostic procedures and tests. ▪ 10% of the cost for Medicare-covered X-rays. ▪ 10% of the cost for each Medicare-covered diagnostic radiology services. ▪ 10% of the cost for each Medicare-covered therapeutic radiology services. |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
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| PREVENTIVE SERVICES | | |
| 22 - Bone Mass Measurement (for people with Medicare who are at risk) | 20% coinsurance. (1)(2) Covered once every 24 months (more often if medically necessary) if you meet certain medical conditions. | In-Network \$0 copay for Medicare-covered bone mass measurement. |
| 23 - Colorectal Screening Exams (for people with Medicare age 50 and older) | 20% coinsurance. (1)(2) Covered when you are high risk or when you are age 50 and older. | In-Network \$0 copay for Medicare-covered colorectal screenings. |
| 24 - Immunizations (Flu vaccine, Hepatitis B vaccine – for people with Medicare who are at risk, Pneumonia vaccine) | \$0 copay for Flu and Pneumonia vaccines. 20% coinsurance for Hepatitis B vaccine. (1)(2) You may only need the Pneumonia vaccine once in your lifetime. Call your doctor for more information. | In-Network \$0 copay for Flu and Pneumonia vaccines. \$0 copay for the Hepatitis B vaccine. No referral needed for Flu and pneumonia vaccines. Referral needed for other immunizations. Authorization rules may apply. Contact plan for details. |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
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| PREVENTIVE SERVICES (Continued) | | |
| 25 - Mammograms (Annual Screening) (for women with Medicare age 40 and older) | 20% coinsurance. (1)(2) No referral needed. Covered once a year for all women with Medicare age 40 and older. One baseline mammogram covered for women with Medicare between age 35 and 39. | In-Network \$0 copay for Medicare-covered screening mammograms. |
| 26 - Pap Smears and Pelvic Exams (for women with Medicare) | \$0 copay for Pap smears. Covered once every 2 years. Covered once a year for women with Medicare at high risk. (2) 20% coinsurance for Pelvic Exams. (2) | In-Network \$0 copay for Medicare-covered Pap smears and pelvic exams and up to 1 additional pap smear(s) and pelvic exam(s) every year. |
| 27 - Prostate Cancer Screening Exams (for men with Medicare age 50 and older) | 20% coinsurance for the digital rectal exam. (2) \$0 for the PSA test; 20% coinsurance for other related services. Covered once a year for all men with Medicare over age 50. | In-Network \$0 copay for Medicare-covered prostate cancer screening. |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
|---|--|---|
| PREVENTIVE SERVICES (Continued) | | |
| <p>28 - End-Stage Renal Disease (Refer to "29 - Prescription Drugs" and page 17 for more information.)</p> | <p>20% coinsurance for renal dialysis. (1)(2)</p> <p>20% coinsurance for Nutrition Therapy for End-Stage Renal Disease.</p> <p>Nutrition therapy is for people who have diabetes or kidney disease (but aren't on dialysis or haven't had a kidney transplant) when referred by a doctor. These services can be given by a registered dietitian or include a nutritional assessment and counseling to help you manage your diabetes or kidney disease.</p> | <p>General</p> <p>Authorization rules may apply. Contact plan for details.</p> <p>Out-of-area Renal Dialysis services do not require Authorization.</p> <p>In-Network</p> <p>\$0 copay for in and out-of-area dialysis.</p> <p>\$15 copay for Nutrition Therapy for End-Stage Renal Disease.</p> |
| <p>29 - Prescription Drugs (Refer to page 17 for more information.)</p> | <p>Most drugs are not covered under Original Medicare. You can add prescription drug coverage to Original Medicare by joining a Medicare Prescription Drug Plan, or you can get all your Medicare coverage, including prescription drug coverage, by joining a Medicare Advantage Plan or a Medicare Cost Plan that offers prescription drug coverage.</p> | <p>Drugs covered under Medicare Part B</p> <p>General</p> <p>Most drugs not covered.</p> <p>10% of the cost for Part B-covered drugs (not including Part B-covered chemotherapy drugs).</p> <p>10% of the cost for Part B-covered chemotherapy drugs.</p> <p>Authorization rules may apply. Contact plan for details.</p> <p>Drugs Covered under Medicare Part D</p> <p>This plan does not offer prescription drug coverage.</p> |

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| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
|--|---|--|
| PREVENTIVE SERVICES (Continued) | | |
| 30 - Dental Services | Preventive dental services (such as cleaning) not covered. | <p>General Authorization rules may apply. Contact plan for details.</p> <p>In-Network In general, preventive dental benefits (such as cleaning) not covered.</p> <p>\$15 copay for Medicare-covered dental benefits.</p> |
| 31 - Hearing Services (Refer to page 18 for more details.) | Routine hearing exams and hearing aids not covered. 20% coinsurance for diagnostic hearing exams. (1)(2) | <p>General Authorization rules may apply. Contact plan for details.</p> <p>In-Network In general, routine hearing exams and hearing aids not covered. \$15 copay for each Medicare-covered diagnostic hearing exam.</p> |
| 32 - Vision Services (Refer to page 18 for more details.) | 20% coinsurance for diagnosis and treatment of diseases and conditions of the eye. (1)(2) Routine eye exams and glasses not covered. Medicare pays for one pair of eyeglasses or contact lenses after cataract surgery. Annual glaucoma screenings covered for people at risk. | <p>In-Network</p> <ul style="list-style-type: none"> ▪ \$0 copay for one pair of eyeglasses or contact lenses after each cataract surgery. ▪ \$15 copay for eye exams to diagnose and treat diseases and conditions of the eye. ▪ \$15 copay for up to 1 routine eye exam(s) every two years. <p>General Authorization rules may apply. Contact plan for details.</p> |

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| If you have any questions about this plan's benefits or costs, please contact Providence Health Plan. | | |
| Benefit Category | Original Medicare | Providence Medicare Extra Plan 1 |
| PREVENTIVE SERVICES (Continued) | | |
| 33 - Physical Exams | <p>20% coinsurance for one exam within the first 12 months of your new Medicare Part B coverage. (1)(2)</p> <p>When you get Medicare Part B, you can get a one time physical exam within the first 12 months of your new Part B coverage. The coverage does not include lab tests.</p> | <p>In-Network</p> <p>\$15 copay for routine exams.</p> <p>Limited to 1 exam(s) every year.</p> <p>\$15 copay for Medicare-covered benefits.</p> |
| Health/Wellness Education | <p>Smoking Cessation: Covered if ordered by your doctor. Includes two counseling attempts within a 12-month period if you are diagnosed with a smoking-related illness or are taking medicine that may be affected by tobacco. Each counseling attempt includes up to four face-to-face visits. You pay coinsurance, and Part B deductible applies</p> | <p>In-Network</p> <p>This plan covers health/wellness education benefits.</p> <ul style="list-style-type: none"> ▪ Written health education materials, including Newsletters ▪ Nutritional Training ▪ Smoking Cessation ▪ Nursing Hotline ▪ Other Wellness Benefits <p>Copays may apply for these benefits.</p> |
| Transportation (Routine) | Not covered. | <p>In-Network</p> <p>This plan does not cover routine transportation.</p> |
| Acupuncture | Not covered. | <p>In-Network</p> <p>This plan does not cover acupuncture.</p> |

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Section 3

SUMMARY OF BENEFITS

If you have any questions about this plan's benefits or costs, please contact Providence Health Plan.

29 - Prescription Drugs (continued from page 14)

Drugs covered under Medicare Part B (Original Medicare)

Some Part B drugs may require authorization. You pay 10% of the cost for Part B-covered drugs. Contact plan for details.

The following outpatient prescription drugs may be covered under Medicare Part B. This may include, but is not limited to, the following types of drugs.

- **Injectable Drugs:** Most injectable drugs administered incident to a physician's service, (medications administered in your providers office) for example, chemotherapy regimens.
- **Immunosuppressive Drugs:** Immunosuppressive drug therapy for transplant patients if the transplant was paid for by Medicare, or paid by a private insurance that paid as a primary payer to your Medicare Part A coverage, in a Medicare-certified facility.
- **Some Oral Cancer Drugs:** If the same drug is available in injectable form.
- **Oral Anti-Nausea Drugs:** If you are part of an anti-cancer chemotherapeutic regimen.
- **Erythropoietin (Epoetin alpha or Epogen®):** By injection if you have end-stage renal disease (permanent kidney failure requiring either dialysis or transplantation) and need this drug to treat anemia.
- **Inhalation and infusion:** Drugs provided through DME.
- **Some Antigens:** If they are prepared by a doctor and administered by a properly instructed person (who could be the patient) under doctor supervision.
- **Osteoporosis Drugs:** Injectable drugs for osteoporosis for certain women with Medicare.
- **Hemophilia Clotting Factors:** Self-administered clotting factors if you have hemophilia.

Section 3

The products and services described below are neither offered nor guaranteed under our contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding these products and services may be subject to the Providence Medicare Plans grievance process.

The following is a list of other value added services available to members of Providence Medicare Plans. Show your member identification card and receive discounts with any of these providers. Discounts vary by provider. You may contact the plan for help with locating a provider in your area.

ASHN Affinity Access Program

Access discounts for acupuncture, some chiropractic care, massage therapy and some dietitian services. The American Specialty Health Networks™ (ASHN) Affinity Access Program provides a network of providers offering 25 percent off their usual and customary fees. This program is not a covered benefit under your medical health plan, but is a member extra value service. Contact plan for details.

Health and Fitness Classes

Stay healthy and achieve wellness! Receive discounts on classes to help you lose weight, stop smoking, be a better parent or just have fun! Contact plan for details.

Hearing Aid Discounts

Providence Medicare Plans has partnered with several hearing aid providers to offer discounts to our members. Contact plan for details.

Recreational Activities & Event Discounts: LifeBalance

As a member of Providence Health Plan, you have access to discounts on recreational and cultural activities and events in Oregon, Washington and Alaska. From health clubs, professional instructors, retail stores, to guide services, tour operators, performance venues, museums, theaters, massage therapists and much more.

Providence Advantage Pharmacy Services

Receive a discount on prescription drugs by presenting your member identification card to a participating pharmacist. This prescription drug service provides for savings off retail at participating pharmacies and will save you money on most prescriptions.

Providence RN: Medical Advice Line

Do you need guidance on how to treat a specific health problem? Not sure if you need to see a doctor? Providence RN Medical Advice Line is a free telephone medical advice line available to members of Providence Health Plan. Members may call 503-574-6520 or 1-800-700-0481, TTY 1-800-735-2900 (Oregon Relay for TTY).

Binyon's

You have access to discounts on eyeglasses through Binyon's locations in Oregon and SW Washington. This is not a covered benefit under your medical health plan, but is a member extra value service.

Other Vision Discounts

Discounts are available on Laser Vision Correction (LASIK) through TruVision and on contact lenses. These programs are not a covered benefit under your medical health plan, but are value added services. Contact plan for details.

Our mission

As people of Providence, we reveal God's love for all, especially the poor and the vulnerable, through our compassionate service.

Our core values

The Providence mission is carried out by employees, physicians, volunteers and other care providers whose service reflects our five core values: compassion, justice, respect, excellence and stewardship.

Providence Medicare Plans Service Team
P.O. Box 5548
Portland, OR 97228-5548

If you have any questions about this plan's benefits or costs, please contact Providence Health Plan at 1-800-603-2340 (for current members) and 1-800-457-6064 (for prospective members).
TTY line for the hearing impaired at 503-574-8702 or 1-888-244-6642.

Customer Service assistance is available Monday through Friday, between 8 a.m. and 5 p.m. for questions about your medical plan (Part C).

www.providence.org/healthplans

