



## Providence Health Plan - Medicare Advantage

### Hospice Information – Provider FAQ's

- I have a patient who has elected Hospice. Who pays for services while the patient is on Hospice, Original Medicare (FFS) or Providence?
  - When a patient is on Hospice the majority of services are paid by Original Medicare (FFS). The Hospice provider bills Hospice services directly to Original Medicare (FFS).
  - See the Medicare Managed Care Manual 100-16/Chapter 8/ Section 70.3.1
  - See the Medicare Claims Processing Manual 100-04/ Chapter 11/ Section 40.2.2
  - Providence is responsible for paying for:
    - Non-Medicare supplemental benefits. (e.g. vision)
    - Part D drugs not related to the condition for hospice treatment.
  
- I have a patient who is on a Hospice election, but the service I provided is not related to the terminal condition. Who pays for the non-Hospice services while the patient is in a Hospice election period, Original Medicare (FFS) or Providence?
  - When a patient is on Hospice the majority of services are paid by Original Medicare (FFS), including non-Hospice A/B services that are not related to the terminal condition. Refer to the Medicare Claims Processing Manual for the appropriate modifiers or condition code for these claims.
  - See the Medicare Claims Processing Manual 100-04/ Chapter 11/ Section 50
  - Providence is responsible for paying for:
    - Non-Medicare supplemental benefits. (e.g. vision)
    - Part D drugs not related to the condition for hospice treatment.
  
- I have a patient who revoked Hospice during the middle of the month, who pays for services in that situation?
  - Claims will continue to be paid by fee-for-service contractors as if the beneficiary were a fee-for-service beneficiary until the first day of the month following the month in which hospice was revoked.
  - See the Medicare Claims processing Manual 100-04/ Chapter 11/ Section 40.2.2
  
- Where do I send claims to?
  - Claims while a member is on Hospice are sent to Original Medicare (FFS).
  - Claims for the below items are billed to Providence.
    - Non-Medicare supplemental benefits. (e.g. vision)
    - Part D drugs not related to the condition for hospice treatment.

If you have any questions or concerns, please contact your Provider Service Representative and they will be happy to assist you.