



COMMUNITY BENEFIT SNAPSHOT

# We invest in Tri-Cities' health

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



## Addressing Health Challenges in our Community

Our community health needs assessment guides our investments and partnerships. In 2020, we focused on mental health and wellness, homelessness, deploying community health workers and partnering with the communities to provide care to those in need.

## Bringing our Mission to Life

Our affiliation to Providence brought important support to Kadlec as we continue to meet the growing needs of our communities. Called by our Missions, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships  
**\$800,000**



Health professions education and research  
**\$2 MILLION**



Subsidized health services  
**\$200,000**



Free and discounted care for the uninsured and underinsured  
**\$13 MILLION**



Unpaid cost of Medicaid and other means-tested government programs  
**\$47 MILLION**

\*Data are consolidated based on unaudited financial reporting.

# Our shared values in action

## Tri-Cities' Community Members Better Equipped to Step in During Mental Health Crises



When Tyler Ramos received his certification in Youth Mental Health First Aid, he did not expect to save someone's life the very next day. As a Communities in Schools site coordinator at a local high school in the Tri-Cities, Washington, Ramos works with students on a regular basis. But when a student came in seeming out of sorts, Ramos recalled the training he just completed. He asked the student a series of questions and after receiving aloof responses, Ramos asked again if everything was okay. It was at this point the student confided they had just swallowed two bottles of prescription medication.

Mental Health First Aid is a national program that trains people to identify and address mental illness and distress in youth and adults safely and responsibly. The Community Health department at Kadlec has partnered with Educational Service District 123 since 2018 to provide youth and adult mental health training to community members.

Seeking support for mental illness can be incredibly challenging for students. Particularly in 2020, the COVID-19 pandemic has added stress and isolated students from social circles and trusted adults with whom they confide. This training program equips community members with tools to recognize someone in distress caused by mental illness, and appropriate resources to help them find support.

“ It is our Kadlec caregivers and community collaborations that extend our reach beyond the walls of the traditional care settings and create comfort and care for those in need. We are honored to be your trusted health partner and are committed to creating healthier lives for the people we serve. ”

— REZA KALEEL  
CHIEF EXECUTIVE  
KADLEC

### REGIONAL LEADERSHIP

**Joel Gilbertson**  
Executive Vice President  
Regional Chief Executive

### Providence, Washington and Montana

For more information, visit:  
[Providence.org/communitybenefit](https://Providence.org/communitybenefit)

**Health for a better world.**