COMMUNITY BENEFIT SNAPSHOT

We invest in Los Angeles’s health

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities’ most pressing needs.

Total benefit to our communities in 2020
$215 MILLION

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community health improvement and strategic partnerships</td>
<td>$21 MILLION</td>
</tr>
<tr>
<td>Health professions education and research</td>
<td>$9 MILLION</td>
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<tr>
<td>Subsidized health services</td>
<td>$9 MILLION</td>
</tr>
<tr>
<td>Free and discounted care for the uninsured and underinsured</td>
<td>$24 MILLION</td>
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<tr>
<td>Unpaid cost of Medicaid and other means-tested government programs</td>
<td>$152 MILLION</td>
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Addressing health challenges in our communities

Our community health needs assessment guides our investments and partnerships. In 2020, we focused on access to health care and services, mental health and substance use services, and the social determinants of health and well-being, including housing and education.

Bringing our Mission to life

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.

*Data are consolidated based on unaudited financial reporting. The numbers include home and community care investments.*
Our shared values in action

Supporting Career Development and Reducing Health Inequities in Los Angeles

We know that for people experiencing homelessness, having a kind, compassionate person they can trust and talk about their needs can make all the difference. In Torrance and San Pedro, Providence Little Company of Mary Medical Centers have been working to train and hire more community health workers (CHWs) to perform these essential services in clinical settings so they can help the most vulnerable navigate services and get the care they need.

While CHWs in Greater Los Angeles provide crucial one-on-one support to community members in need, most CHWs do not have many opportunities for continuing education or formal training to develop their careers in the health care industry. Providence saw this gap and has focused resources and energy on building partnerships to more effectively incorporate CHWs into clinical settings.

With support from Cedars Sinai Medical Center and a grant from the California Governor’s Office of Business and Economic Development, Providence partnered with the Charles R. Drew University School of Medicine and Science (CDU) to create the Community Health Worker Academy.

CDU is one of the most ethnically diverse four-year private nonprofit colleges in the U.S. It is designated as a Historically Black Graduate Institution and is the only academic health sciences center in Los Angeles. Due to its diverse student population reflecting the community’s demographics and its commitment to reducing health inequities, CDU was Providence’s ideal community partner to co-develop a health care training program centered around social justice.

Southern California will continue to see the impacts of the pandemic for years to come and Providence will be there to ease the way for those who suffer, providing them with the care they need and the tools they can use in recovering from this life-changing crisis.

— KEVIN MANEMANN
Chief Executive
Providence, Southern California

REGIONAL LEADERSHIP

Kevin Manemann
Chief Executive
Southern California

Providence, Southern California
For more information, visit: Providence.org/communitybenefit

Health for a better world.