COMMUNITY BENEFIT SNAPSHOT

We invest in Orange County’s health

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities’ most pressing needs.

| Total benefit to our communities in 2020 | $260 MILLION |
| Community health improvement and strategic partnerships | $27 MILLION |
| Health professions education and research | $400,000 |
| Subsidized health services | $9 MILLION |
| Free and discounted care for the uninsured and underinsured | $26 MILLION |
| Unpaid cost of Medicaid and other means-tested government programs | $198 MILLION |

Addressing health challenges in our communities

Our community health needs assessment guides our investments and partnerships. In 2020, we focused on access to health care and services, mental health and substance use services, and the social determinants of health and well-being, including housing and education.

Bringing our Mission to life

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.

*Data are consolidated based on unaudited financial reporting. The numbers include home and community care investments and joint ventures by percentage ownership.
Our shared values in action

Meeting Patients’ Needs with Supportive Housing and Mental Health Care

Providence St. Joseph Hospital’s Emergency Care Center (ECC) in Orange County is a resource for people with severe mental health challenges and unstable housing. Historically, caregivers at the ECC were able to treat the immediate medical needs of people experiencing homelessness who sought care at the facility, but they were not equipped to provide the kind of ongoing support these patients needed to address their challenging circumstances. Caregivers were heartbroken when patients left the ECC to go back out to the community. “It was just a Band-Aid,” says Jeannine Loucks, a psychiatric nurse and manager of the emergency clinical decision unit at St. Joseph Hospital in Orange. “We would get them stable, discharge them and they would have nowhere to go.”

Loucks reached out to her senior leadership and community colleagues who served on nonprofit boards or worked in supportive housing. Together, they developed a plan to connect ECC patients directly to safe, stable housing. With a $400,000 seed grant from St. Joseph Community Health and a partnership with a local housing provider, Jamboree, the team renovated an old boarding and care home. The new collaborative project opened its doors to residents in June 2017.

Since its opening, the collaboratively managed SJO-Jamboree home has housed 38 residents for varying lengths of stay. Jamboree uses the supportive housing model which provides residents with wraparound services such as medication support, appointment scheduling, crisis counseling, clothing and referrals to other social services. Residents have weekly check-ins with Providence St. Joseph behavioral health nursing staff who help residents build a pattern of consistent health care.

“Southern California will continue to see the impacts of the pandemic for years to come and Providence will be there to ease the way for those who suffer, providing them with the care they need and the tools they can use in recovering from this life-changing crisis.”

— KEVIN MANEMANN
CHIEF EXECUTIVE
SOUTHERN CALIFORNIA

REGIONAL LEADERSHIP

Kevin Manemann
Chief Executive
Southern California

Providence, Southern California
For more information, visit: Providence.org/communitybenefit

Health for a better world.