



## COMMUNITY BENEFIT SNAPSHOT

# We invest in Southeast Washington's health

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



### Addressing health challenges in our communities

Our community health needs assessment guides our investments and partnerships. In 2020, we focused on mental health and wellness, homelessness, deploying community health workers and partnering with the communities to provide care to those in need.

### Bringing our Mission to life

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships  
**\$200,000**



Health professions education and research  
**\$200,000**



Subsidized health services  
**\$1 MILLION**



Free and discounted care for the uninsured and underinsured  
**\$3.3 MILLION**



Unpaid cost of Medicaid and other means-tested government programs  
**\$12 MILLION**

\*Data are consolidated based on unaudited financial reporting.

# Our shared values in action

## Community Partnerships and Collaboration are the Keys to Success in Southeast Washington



In 2019, when Becky Betts was assigned to lead population health for Providence's southeast Washington region in Walla Walla, little did she know that in less than a year her department would become one of the region's central response units for a global pandemic.

To leverage the collective strengths and resources of local organizations, Betts immediately plugged her team of community health workers at Providence St. Mary Medical Center into a network of community groups that specialize in serving marginalized populations.

They partnered with local homeless shelters to expand services to 24 hours per day and organize on-site rapid COVID testing. Simultaneously, Betts and her team recognized that while Providence caregivers delivered excellent care at the bedside and in clinics, social determinants outside of the health care setting were contributing to poorer health outcomes and repeat visits to the emergency department by under-resourced populations.

As communities across southeast Washington continue to face barriers to care, Providence caregivers believe it is more vital than ever to support strong community partnerships in providing resources to reach everyone.

“ The extraordinary challenges of 2020 took an equally extraordinary response. I am grateful for the dedication of our resilient team of caregivers and the many agencies and businesses that partnered with us to address the most pressing needs facing our community, while addressing systematic change. We are living our Mission each and every day by investing in the health and well-being of people in this area, especially the poor and vulnerable. ”

– **SUSAN BLACKBURN**  
CHIEF EXECUTIVE, PROVIDENCE HEALTH & SERVICES  
SOUTHEAST WASHINGTON

### REGIONAL LEADERSHIP

**Joel Gilbertson**  
Executive Vice President  
Regional Chief Executive

### Providence, Washington and Montana

For more information, visit:  
[Providence.org/communitybenefit](https://www.providence.org/communitybenefit)

**Health for a better world.**