COMMUNITY BENEFIT SNAPSHOT

We invest in Southern California’s health

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities’ most pressing needs.

Total benefit to our communities in 2020
$485 MILLION

Community health improvement and strategic partnerships
$51 MILLION

Health professions education and research
$9.4 MILLION

Subsidized health services
$19 MILLION

Free and discounted care for the uninsured and underinsured
$56 MILLION

Unpaid cost of Medicaid and other means-tested government programs
$350 MILLION

Addressing health challenges in our communities

Our community health needs assessment guides our investments and partnerships. In 2020, we focused on access to health care and services, mental health and substance use services, and the social determinants of health and well-being, including housing and education.

Bringing our Mission to life

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.

* Data are consolidated based on unaudited financial reporting. The numbers include home and community care investments and joint ventures by percentage ownership.
Our shared values in action

Providence uses Creativity and Collaboration to Respond to Pandemic in Southern California

Southern California experienced one of the highest outbreaks of COVID-19 infections in the United States in 2020. The many crises that emerged from this public health emergency required health care providers, nonprofit organizations and community leaders to mobilize quickly to find solutions to complex problems and to support people in need. This support took different forms across the region, and was made possible through collaboration, flexibility and creative thinking.

At the outset of the pandemic, it became clear that seniors and immigrant families were disproportionately impacted by COVID-19, so Providence and its partners took several critical steps to quickly reach those populations.

Nonprofit organizations were also struggling to provide services and resources to community members, like providing food, rental assistance and other emergency services. Programs that typically received a lot of interest, such as classes about diabetes and mental health first aid, unexpectedly saw low enrollment, but the team was able to adjust the course offerings to meet the moment by creating a brand-new curriculum focused on COVID-19 prevention and education.

These examples provide a glimpse into the massive response effort across Southern California to combat COVID-19. Providence caregivers and community partners have committed their time, energy and resources to improve health outcomes during one of the greatest public health crises in history.

Southern California will continue to see the impacts of the pandemic for years to come and Providence will be there to ease the way for those who suffer, providing them with the care they need and the tools they can use in recovering from this life-changing crisis.

— KEVIN MANEMANN
CHIEF EXECUTIVE
SOUTHERN CALIFORNIA

REGIONAL LEADERSHIP

Kevin Manemann
Chief Executive
Southern California

Providence, Southern California
For more information, visit:
Providence.org/communitybenefit

Health for a better world.