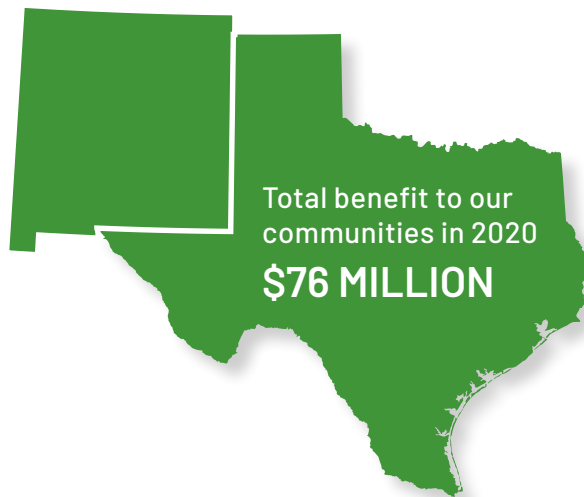




COMMUNITY BENEFIT SNAPSHOT

We invest in Texas and New Mexico's health

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



Addressing health challenges in our communities

Our community health needs assessment guides our investments and partnerships. In 2020, we focused on access to care, mental and behavioral health, homelessness and housing, and food insecurity.

Bringing our Mission to life

At Covenant Health, we invest in improving community health across the region we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships

\$4 MILLION



Health professions education and research

\$12 MILLION



Free and discounted care for the uninsured and underinsured

\$42 MILLION



Unpaid cost of Medicaid and other means-tested government programs

\$18 MILLION

*Data are consolidated based on unaudited financial reporting.

The numbers include home and community care investments and joint ventures by percentage ownership.

Our shared values in action

Mental and Behavioral Health



No time in recent history tested mental and behavioral health more than the COVID-19 pandemic of 2020. The Covenant Community Counseling Center met the needs of our community and provided all services at no charge to those who sought our care.

While the method in which services were provided relied upon teletherapy, we were able to increase our outreach to those in our rural communities who have limited mobility or lack of transportation. Our caregivers saw success in providing career development to clients, many of whom became unemployed due to the pandemic. We watched first-hand as clients transitioned from one industry to another, thus truly seeing the hand of God in our work. This work opened opportunities to

see other needs of our clients, including legal issues, food insufficiency, access to medical care or social isolation. The most rewarding of all is to know our caregivers provided hope for their clients, touching lives, one day, one person and one miracle at a time.

“Covenant Health has a rich history in the Texas/New Mexico region. While health care in our region has changed over the years, our commitment to fulfilling our Mission, vision, values and promise have not waived. During the trying times of the pandemic that began in 2020, our commitment to our communities strengthened in how we care for each other, especially our patients.”

— **RICHARD PARKS, FACHE**
COVENANT HEALTH
CHIEF EXECUTIVE OFFICER
PROVIDENCE REGIONAL
CHIEF EXECUTIVE

REGIONAL LEADERSHIP

Richard Parks
Chief Executive

**Covenant Health, Texas/
New Mexico**

For more information, visit:
Providence.org/communitybenefit

Health for a better world.