



**COMMUNITY BENEFIT SNAPSHOT**

# We invest in Washington communities' health

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



## Addressing health challenges in our communities

Our community health needs assessment guides our investments and partnerships. In 2020, we focused on mental health and wellness, homelessness, deploying community health workers and partnering with the communities to provide care to those in need.

## Bringing our Mission to life

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships  
**\$23 MILLION**



Health professions education and research  
**\$67 MILLION**



Subsidized health services  
**\$25 MILLION**



Free and discounted care for the uninsured and underinsured  
**\$79 MILLION**



Unpaid cost of Medicaid and other means-tested government programs  
**\$481 MILLION**

\*Data are consolidated based on unaudited financial reporting.

The numbers include home and community care investments and joint ventures by percentage ownership.

# Our shared values in action

## Providence Responds to COVID-19 and Serves the Communities in Need



Providence ministries and affiliates across the state of Washington worked tirelessly in 2020 to care for our patients, our communities and each other while facing some of the most difficult circumstances in our lifetimes.

It is Providence's belief that health is a human right, and that everyone deserves the opportunity to thrive. Partnering with community organizations helps us understand the needs of our communities to achieve our vision, health for a better world. That is why our region invested \$675 million in community benefit in 2020 and collaborated with local teams across the state to better understand and address urgent needs in our communities.

In particular, our region invested in partnerships that:

- Trained and deployed community health workers to serve patients outside the hospital
- Increased capacity to provide mental health services and first aid training to youth and adults
- Gave people experiencing homelessness a safe and more permanent place to call home and to heal from wounds or illness
- Created an inclusive space for children of all abilities to learn and play

“ Providence caregivers play an integral role in delivering whole-person care to our most vulnerable populations in partnership with community organizations. I am grateful for their continued commitment to those we serve. As our society continues to heal from the lasting impacts of the COVID pandemic, we remain committed to serving as your community's health partner and providing care to those in need. ”

— **JOEL GILBERTSON**  
EXECUTIVE VICE PRESIDENT  
REGIONAL CHIEF EXECUTIVE  
PROVIDENCE, WASHINGTON AND MONTANA

### REGIONAL LEADERSHIP

**Joel Gilbertson**  
Executive Vice President  
Regional Chief Executive

### Providence, Washington and Montana

For more information, visit:  
[Providence.org/communitybenefit](https://Providence.org/communitybenefit)

**Health for a better world.**