



COMMUNITY BENEFIT SNAPSHOT

WE INVEST IN EASTERN WASHINGTON'S HEALTH

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



ADDRESSING HEALTH CHALLENGES IN OUR COMMUNITY

Our community health needs assessment guides our investments and partnerships. In 2019, we focused on providing comprehensive behavioral health services, increasing access to health services, and addressing social determinants of health and well-being, including family violence, housing and food insecurity.

BRINGING OUR MISSION TO LIFE

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships
\$6.9 MILLION



Health professions education and research
\$20.7 MILLION



Subsidized health services
\$5.7 MILLION



Free and discounted care for the uninsured and underinsured
\$17.9 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$89.8 MILLION

*Data is consolidated based on unaudited financial reporting.

*These numbers include home and community care investments.

Our shared values in action



REMOVING BARRIERS TO HEALTH

Sue visited her doctor because of recurring headaches, wheezing and hives. During the exam, she told her doctor about a leaky roof and mold in her apartment and a landlord unwilling to resolve the issues. As part of her treatment, she left her doctor's office with a prescription for an attorney.

Providence has an innovative medical-legal partnership where health providers at the Spokane Teaching Health Clinic and Providence House of Charity Clinic may prescribe an attorney to their low-income patients if they determine legal intervention would help address or resolve a patient's health issue.

With this unique partnership, providers can address the nonmedical root causes of health issues. And because, in Sue's case, the mold is gone and her roof no longer leaks, her condition improves. She feels better and saves on the cost of future doctor's visits and medications.

“Our caregivers and community partners are investing in our communities’ most urgent and social needs. Together, we are contributing to healthier communities.”

— PEG CURRIE
CHIEF OPERATING OFFICER
PROVIDENCE HEALTH CARE

**REGIONAL
LEADERSHIP**

Elaine Couture
Vice President

**Providence Health & Services,
Washington and Montana**
For more information, visit:
[Providence.org/communitybenefit](https://www.providence.org/communitybenefit)