



COMMUNITY BENEFIT SNAPSHOT

WE INVEST IN TRI-CITIES' HEALTH

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



ADDRESSING HEALTH CHALLENGES IN OUR COMMUNITY

Our community health needs assessment guides our investments and partnerships. In 2019, we focused on providing comprehensive behavioral health services, increasing access to affordable health care and services, and addressing social determinants of health and well-being, including housing and food insecurity.

BRINGING OUR MISSION TO LIFE

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships
\$932,000



Health professions education and research
\$3.3 MILLION



Subsidized health services
\$335,000



Free and discounted care for the uninsured and underinsured
\$12.9 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$51.1 MILLION

*Data is consolidated based on unaudited financial reporting.

Our shared values in action



FAMILY MEDICINE RESIDENCY PROGRAM SERVES PATIENTS

In 2015, Kadlec welcomed its first class of residents to the Kadlec Family Medicine Residency Program. A founding principle of the program is its role in developing the next generation of family practice physicians. During the three-year residency, the physicians rotate through multiple settings that will prepare them for future careers. This includes pediatrics, labor and delivery, intensive care, emergency department and in recent years a rotation centered on community health.

All third-year residents spend four weeks in a community clinic in the Tri-Cities called Grace Clinic, a community-supported, free clinic providing medical, dental and mental health services to low income and uninsured residents.

"Being able to use my talents and skills to serve at Grace Clinic is always so rewarding," says Josh Lum, M.D., a third-year resident. "I am always filled with joy after every shift. This is a great resource and service that we can provide to our community, and it is awesome to see our community come together to serve."

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Providing health care for our region is more than healing the sick. It is about creating a better and healthier life for the people we serve. In collaboration with community partners, we reach beyond the walls of care settings to touch lives in the places where relief, comfort and care are needed.

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— REZA KALEEL
CHIEF EXECUTIVE
KADLEC

**REGIONAL
LEADERSHIP**

Elaine Couture
Executive Vice President

**Providence Health & Services,
Washington and Montana**
For more information, visit:
Providence.org/communitybenefit