



## COMMUNITY BENEFIT SNAPSHOT

# WE INVEST IN NORTHWEST WASHINGTON'S HEALTH

*Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.*



## ADDRESSING HEALTH CHALLENGES IN OUR COMMUNITIES

Our community health needs assessment guides our investments and partnerships. In 2019, we focused on providing comprehensive behavioral health and substance use treatment services, increasing access to affordable health care and services, and addressing social determinants of health and well-being, including housing.

## BRINGING OUR MISSION TO LIFE

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



**Community health improvement and strategic partnerships**  
**\$1.3 MILLION**



**Health professions education and research**  
**\$2.9 MILLION**



**Subsidized health services**  
**\$2.2 MILLION**



**Free and discounted care for the uninsured and underinsured**  
**\$15.9 MILLION**



**Unpaid cost of Medicaid and other means-tested government programs**  
**\$46.9 MILLION**

\*Data is consolidated based on unaudited financial reporting.

# Our shared values in action



## PROVIDING BEHAVIORAL HEALTH SERVICES

In our community, and across the country, many people who need behavioral health services have limited access to appropriate care. The shortage of psychiatrists and other mental health specialists in Snohomish County makes it challenging to get a timely initial assessment or even a crisis appointment for help.

In November 2019, Providence opened a unique clinic to help ease this health burden in Snohomish County. Our Behavioral Health Urgent Care welcomes adults 18 and over who need urgent behavioral health intervention, but do not require emergency medical care. No one is turned away due to lack of health insurance.

The clinic's multidisciplinary team ensures every interaction with a patient comes from a trauma-informed perspective. The clinic's providers and staff typically screen patients for depression, anxiety, and other mental health concerns, connect them to long-term resources, prescribe medications if needed, refer to other sources of help, and assist with the navigation of resources. A peer counselor continues to follow up with patients after they've left the clinic to help them get the services they need.

*We believe the best care of a community is created by building partnerships with our caregivers, patients and community partners. The community benefit we provide is a long-term investment in the health and wellbeing of our community.*

— KIM WILLIAMS  
CHIEF EXECUTIVE  
PROVIDENCE HEALTH & SERVICES  
NORTHWEST WASHINGTON



**REGIONAL  
LEADERSHIP**

**Elaine Couture**  
Executive Vice President

**Providence Health & Services,  
Washington and Montana**  
For more information, visit:  
[Providence.org/communitybenefit](https://www.providence.org/communitybenefit)