



#### **COMMUNITY BENEFIT SNAPSHOT**

### WE INVEST IN LOS ANGELES' HEALTH

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



# ADDRESSING HEALTH CHALLENGES IN OUR COMMUNITY

Our community health needs assessment guides our investments and partnerships. In 2019, we focused on access to health care and services, mental health and substance use services, and the social determinants of health and well-being, including housing and education.

#### **BRINGING OUR MISSION TO LIFE**

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships \$20 MILLION



Health professions education and research
\$9 MILLION



**Subsidized health services** \$10 MILLION



Free and discounted care for the uninsured and underinsured \$32 MILLION



Unpaid cost of Medicaid and other means-tested government programs \$100 MILLION

<sup>\*</sup>Data is consolidated based on unaudited financial reporting.

<sup>\*</sup>These numbers include home and community care investments.

## Our shared values in action



#### SOUTH BAY COALITION TO END HOMELESSNESS

She dreamed of leaving the East Coast for California and finally in her 40s she made the move. And then an injury resulted in her job loss and the dream quickly became the nightmare of homelessness. She was hospitalized at Providence Little Company of Mary Medical Center when she met Jessica Bailey, regional hospital liaison working for five partnering hospitals in the South Bay to address her needs and to seek resources for homeless patients. Bailey helped her apply to Social Security for Supplemental Security Income.

"Now she's living in her own apartment, and she's happy as can be," Bailey said. "Once she got over the fear of being judged because she was homeless, all this hope came."

Hospital community benefit teams from across the South Bay first met informally. Realizing they were working in silos, they expanded to

include hospital social workers who began networking with one another in search of solutions to common issues. Soon the group formalized as a hospital subcommittee of the South Bay Coalition to End Homelessness and secured a one-year grant to hire a hospital liaison position to work at Harbor Interfaith Services, which advocates for those who are homeless. Since then, the five hospitals in the region agreed to pitch in continued funding for the position.

Bailey meets with social workers at the hospitals to help facilitate client care and to explain changes in various services and funding for those who are homeless.

