



COMMUNITY BENEFIT SNAPSHOT

WE INVEST IN SOUTHWEST WASHINGTON'S HEALTH

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



ADDRESSING HEALTH CHALLENGES IN OUR COMMUNITIES

Our community health needs assessment guides our investments and partnerships. In 2019, we focused on increasing access to affordable health care and services, providing behavioral health services, and addressing social determinants of health and well-being, including housing and food insecurity.

BRINGING OUR MISSION TO LIFE

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships
\$559,000



Health professions education and research
\$5.8 MILLION



Subsidized health services
\$3.3 MILLION



Free and discounted care for the uninsured and underinsured
\$12.4 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$43.9 MILLION

*Data is consolidated based on unaudited financial reporting.

Our shared values in action



PROGRAM SAVES PATIENTS MILLIONS

Alan experienced a medical situation that would eventually require him to receive infusions. Alan's insurance covered his first infusions, but then communicated the remainder of his infusions, at \$25,000 per treatment, would not be covered.

The Providence Medication Assistance Program (MAP) works with patients like Alan who can't afford or have been denied expensive drugs to find programs to get needed medication at no or low cost. It helps patients with refills and medication on an ongoing basis after discharge. The MAP team works as a patient advocate with the insurance company to make sure needed medications are covered or goes directly to manufacturers to find financial support programs.

In 2019, the team filled 1,286 prescriptions and saved patients more than \$3.5 million.

"We're not 'at the bedside' caregivers, but I truly believe we save lives," John Hylton, manager of the MAP program said. "I've had patients flat out say, 'You got me that drug and if it wasn't for you I wouldn't be alive today.'"

Partnering with others of goodwill, Providence programs and funding enhance the health and well-being of our whole community. Our community benefit connects families with preventive care to keep them healthy, fills gaps in community services and provides opportunities that bring hope in difficult times.

— **PAUL WILKINSON**
INTERIM CHIEF EXECUTIVE
PROVIDENCE HEALTH & SERVICES
SOUTHWEST WASHINGTON

**REGIONAL
LEADERSHIP**

Elaine Couture
Executive Vice President

**Providence Health & Services,
Washington and Montana**
For more information, visit:
Providence.org/communitybenefit