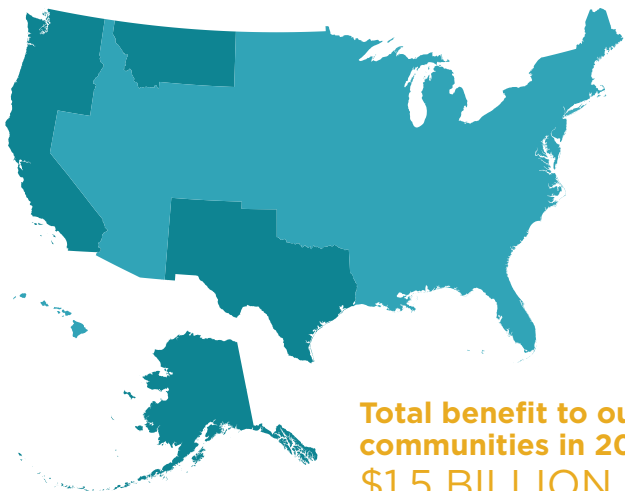




COMMUNITY BENEFIT SNAPSHOT

WE INVEST IN OUR COMMUNITIES' HEALTH

*To achieve our vision of health for a better world,
we worked closely with our community partners to ensure
we addressed the communities' most pressing needs.*



**Total benefit to our
communities in 2019**
\$1.5 BILLION



**Community health improvement
and strategic partnerships**
\$148 MILLION



**Health professions education
and research**
\$173 MILLION



Subsidized health services
\$77 MILLION



**Free and discounted care for the
uninsured and underinsured**
\$303 MILLION



**Unpaid cost of Medicaid and other
means-tested government programs**
\$823 MILLION

*Data is consolidated based on unaudited financial reporting.

BRINGING OUR MISSION TO LIFE

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.

Our shared values in action



WE ARE DEDICATED TO OUR COMMUNITY

We know that health is profoundly influenced by social factors and our environment. Through intentional community benefit investments, we are addressing the root causes that affect the health of entire populations, such as a lack of access to health care, food, safe and affordable housing and transportation. For several years, we have intentionally increased these “upstream” investments in areas that address improved health outcomes and healthier communities. We have simultaneously focused on advancing strategies to better serve people relying on Medicaid, resulting in fewer avoidable ED visits and shorter lengths of stay, especially for vulnerable and high-risk patients.

During 2019, our Providence family of organizations focused the identified needs that are integral to improving quality of life. As part of this important work, we have been investing in community benefit. In 2019, Providence invested \$1.5 billion in the health, equity and well-being of our communities. Within this community benefit total, we increased our proactive investments by 10 percent over 2018, allowing us to serve our dear neighbors who live on lower incomes and often experience life and health challenges. At the same time, we decreased our uncompensated Medicaid costs by \$111 million as a result of our highly personalized care management models. We also kept charity care levels consistent, investing \$303 million in our communities. These strategies allow us to use our scale to establish shared organization-wide priorities and investments that improve community conditions for all.

“Caring for our communities has never been more important. Thanks to the dedication and compassion of our caregivers who live out our Mission each day, it is a vibrant expression of God’s healing love in our communities. To achieve our vision of health for a better world, our Providence family of organizations focuses on providing multiple benefits to our communities.”

— **ROD HOCHMAN, M.D.**
CEO AND PRESIDENT OF PROVIDENCE

LEADERSHIP

Rod Hochman, M.D.
CEO and President
of Providence

Providence

For more information, visit:
Providence.org/communitybenefit