



COMMUNITY BENEFIT SNAPSHOT

WE INVEST IN TEXAS/NEW MEXICO'S HEALTH

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



**Total benefit to our
communities in 2019**
\$75 MILLION

ADDRESSING HEALTH CHALLENGES IN OUR COMMUNITY

Our community health needs assessment guides our investments and partnerships. In 2019, we focused on mental and behavioral health, diabetes prevention and intervention, dental health, and social determinants of health - including housing and food insecurity.

BRINGING OUR MISSION TO LIFE

At Covenant, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



**Community health improvement
and strategic partnerships**
\$4 MILLION



**Health professions education
and research**
\$13 MILLION



**Free and discounted care for the
uninsured and underinsured**
\$41 MILLION



**Unpaid cost of Medicaid and other
means-tested government programs**
\$17 MILLION

*Data is consolidated based on unaudited financial reporting.

Our shared values in action



LUBBOCK'S HOSPICE PATIENT GRATEFUL FOR OPEN DOOR HOUSING SERVICES

John used to sleep in the alley behind the Open Door day shelter that provides services and refuge for people experiencing homelessness in Lubbock, Texas. His COPD and chronic heart failure made living on the streets especially difficult, and his symptoms forced him to seek help at hospital emergency departments almost weekly.

John's circumstances took a catastrophic turn one night when he was brutally attacked, his assailant shattering his cheekbone with a rock. John was rushed to the hospital. One week later, he was recuperating in his own home, one of 12 supportive housing units owned and operated by Open Door. A year later, John reflects on the events of that night. "All the Open Door staff came and checked on me," he says, a smile taking over his whole face. "They care about me, and they love me."

John became part of the Open Door family during his visits to the community center, which serves 300 – 500 people a year. Covenant Health provides funding for some of the community center programs. For John, knowing he belonged to a community kept him coming back. Most important to John is the ability to close and lock his own doors. "I'm safe," he says. "I'm not on the streets anymore."

"We are grateful for the opportunity to serve the Texas/New Mexico Region and look forward to continued community partnerships as we seek to collectively achieve health for a better world."

— **RICHARD PARKS**
CHIEF EXECUTIVE OFFICER
COVENANT HEALTH, TEXAS/NEW MEXICO AND
PROVIDENCE REGIONAL CHIEF EXECUTIVE



**REGIONAL
LEADERSHIP**

Richard Parks
Chief Executive

Covenant Health, Texas
For more information, visit:
[Providence.org/communitybenefit](https://www.providence.org/communitybenefit)