



COMMUNITY BENEFIT SNAPSHOT

WE INVEST IN WASHINGTON'S HEALTH

Caring for our communities has never been more important. To achieve our vision of health for a better world, we worked closely with our community partners to ensure we addressed the communities' most pressing needs.



ADDRESSING HEALTH CHALLENGES IN OUR COMMUNITY

Our community health needs assessment guides our investments and partnerships. In 2019, we focused on increasing access to health and social services, advocated for comprehensive behavioral health care, and were stewards for the environment.

BRINGING OUR MISSION TO LIFE

At Providence, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to serving all within our communities, especially the poor and vulnerable.



Community health improvement and strategic partnerships
\$29.1 MILLION



Health professions education and research
\$86.8 MILLION



Subsidized health services
\$22 MILLION



Free and discounted care for the uninsured and underinsured
\$86.5 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$394.9 MILLION

*Data is consolidated based on unaudited financial reporting.

*These numbers include home and community care investments and Swedish.

Our shared values in action



A REFUGE FOR HOMELESS WOMEN

In downtown Spokane, there is a beacon of hope and help for homeless women. Aptly named Hope House – this beacon provides a refuge for the poor and vulnerable. Run by Volunteers of America, Hope House provides 36 emergency shelter beds each night to women experiencing homelessness.

Among the beds at Hope House, a medical respite program provides a safe place to heal or recover from acute, post-acute or a flare of chronic health conditions. Through its community investment, Providence funds six of the available seven respite beds.

Women are provided other basic needs, crisis intervention, meaningful activities, life skills classes, social support and health care stabilization.

This is one of many community partnerships formed across the state that are addressing the long-term needs while serving the community's most vulnerable people.

Our community health investment teams serve as our eyes and ears in the communities we serve. They collaborate with local teams across multiple sectors to identify pressing community needs and target the root causes of systemic challenges so we can serve our vision of health for a better world.

— **ELAINE COUTURE**
EXECUTIVE VICE PRESIDENT & REGIONAL CHIEF EXECUTIVE
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**REGIONAL
LEADERSHIP**

Elaine Couture
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Washington and Montana**
For more information, visit:
Providence.org/communitybenefit