

# Trouble Shooting: Chrome Tips

Are you stuck at the Code/Standard of Conduct page thinking are are being kicked out of the course? Please follow the below instructions to help navigate BACK to the course to continue on to the end.

If you have already “re-started” the course before reading these instructions, please completely exit the course and start from the beginning so the system will register your completion.

1. Click the link to view the Code/Standard of Conduct

**Compliance and Fraud, Waste & Abuse Awareness Education**

## Code/Standard of Conduct

The Integrity and Compliance program promotes compliance with all relevant laws, regulations, policies and standards. The Code/Standard of Conduct applies to:

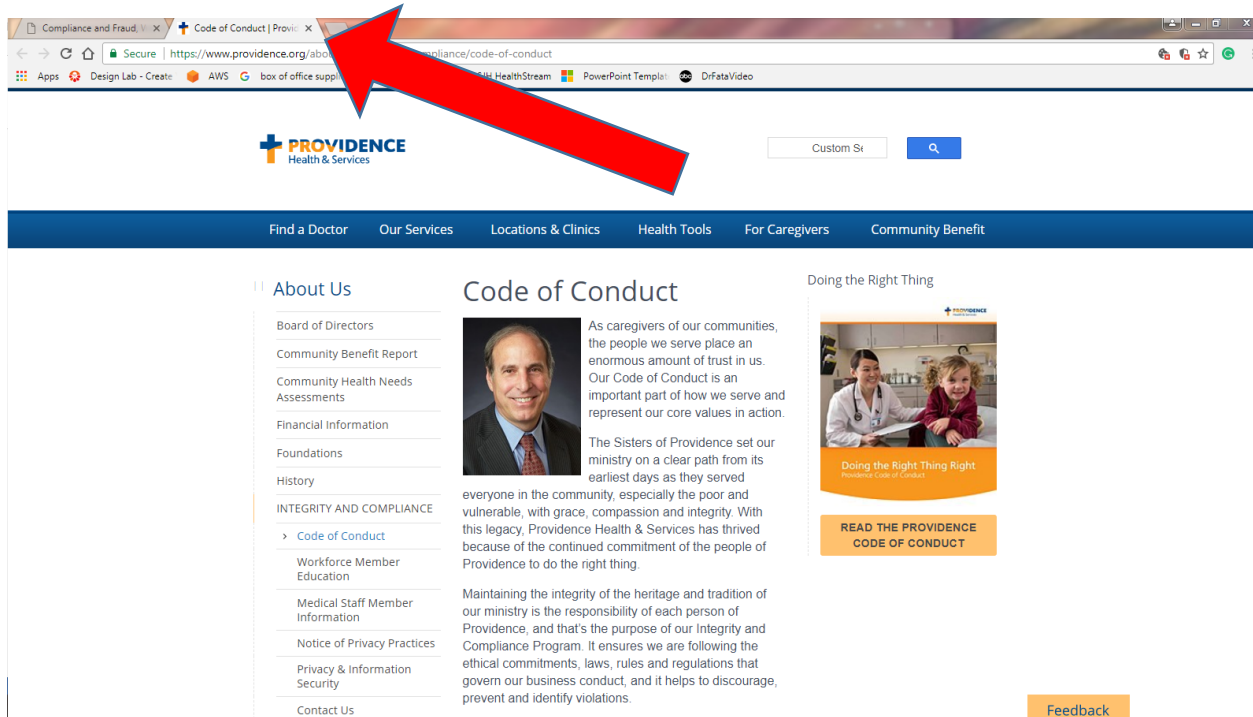
- Providence St. Joseph Health (PSJH) and their workforce members
- Employees of affiliated organizations, volunteers and others who are in the direct control of PSJH
- Members of the PSJH System Board; Community Boards; and Foundation Boards (all collectively referred to as workforce members)

**Please take a moment and review the organization's [Code/Standard of Conduct](#) before moving on.**

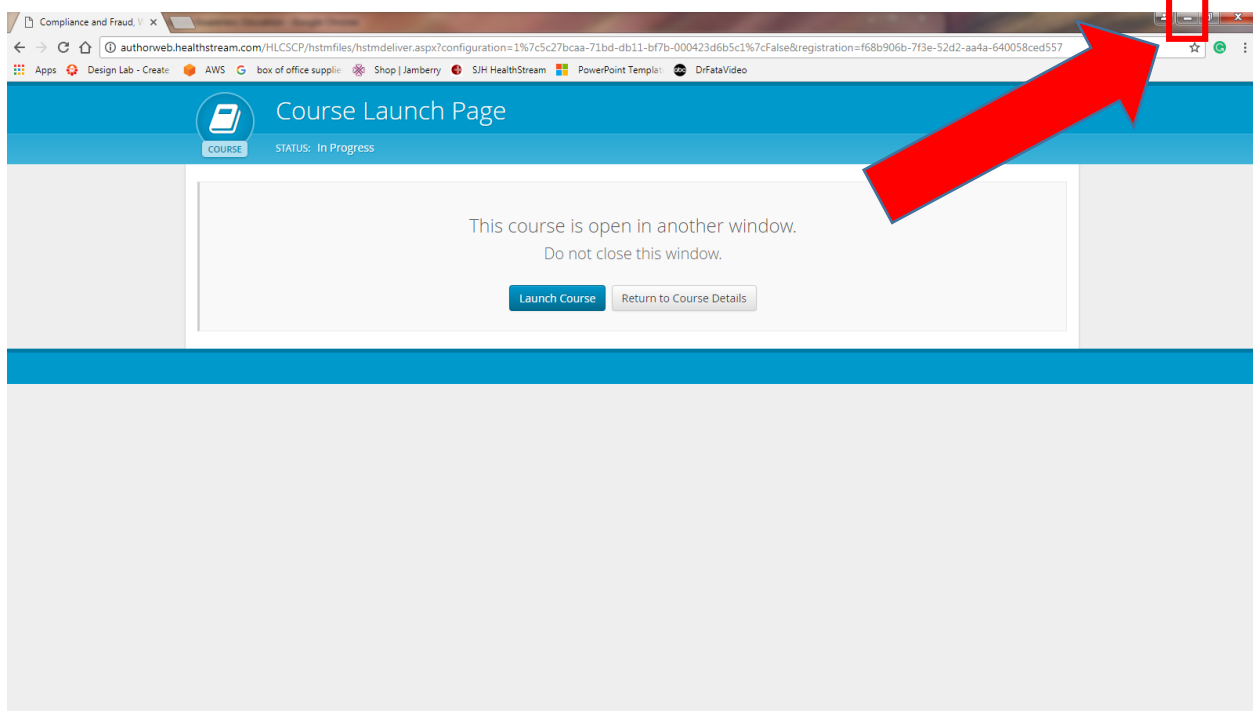
Review the Code/Standard of Conduct then click Next to continue.

< PREV    NEXT >

2. After you viewed your organization's Code/Standard of conduct, in the upper left hand corner, click on the X for the video tab titled "Code of Conduct | Prov



3. Click the Minimize button in the upper right hand corner of the new screen



#### 4. Click NEXT on the module

Compliance and Fraud, Waste & Abuse Awareness Education - Google Chrome

authorweb.healthstream.com/content/Providence\_Oregon\_IT\_Training/scorm/Compliance%20and%20Fraud,%20Waste%20&%20Abuse%20Awareness%20Education/index\_lms.html

### Compliance and Fraud, Waste & Abuse Awareness Education

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Review the Code/Standard of Conduct then click Next to continue.

**NEXT >**

#### 5. The next slide should appear and you can continue to move through the module.

Compliance and Fraud, Waste & Abuse Awareness Education

## Your 2018 Commitment



As workforce members of our communities, the people we serve place an enormous amount of trust in us. The Code/Standard of Conduct is an important part of how we serve and represent our core values in action.

Maintaining the *integrity, heritage* and *tradition* of the organization is each individual's responsibility. The PSJH Integrity and Compliance Program helps ensure that we follow the ethical commitments, laws, rules and regulations which govern our business conduct. The Program also helps discourage, prevent and identify violations.

I, , reaffirm my commitment to the organization's [Code/Standard of Conduct](#).

**Submit**

Enter your name above then click submit to reaffirm.

**< PREV** **NEXT >**

Is the course not loading for you? Do you only see a square with nothing inside of it?

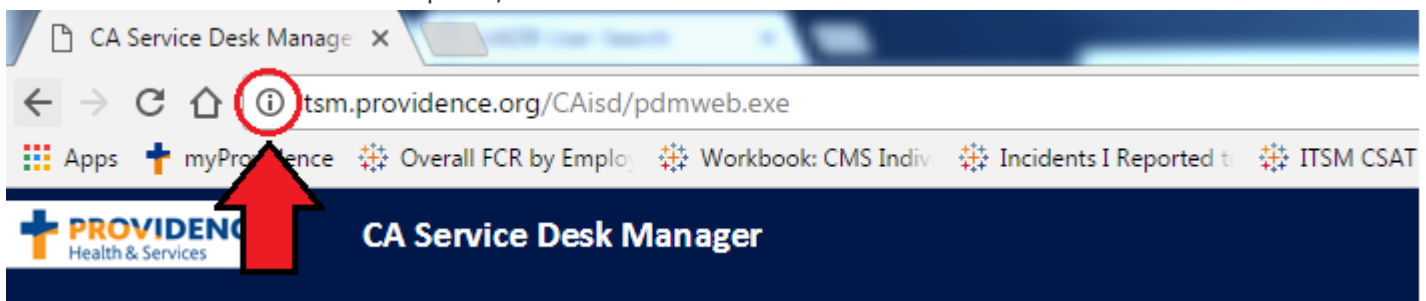
The first step you should try is launching in a different browser. If you are trying it in Chrome, try it in Internet Explorer or vice versa. If you have tried both and it still does not work, check the below settings in Chrome to verify Adobe Flash Player can launch.

#### Summary:

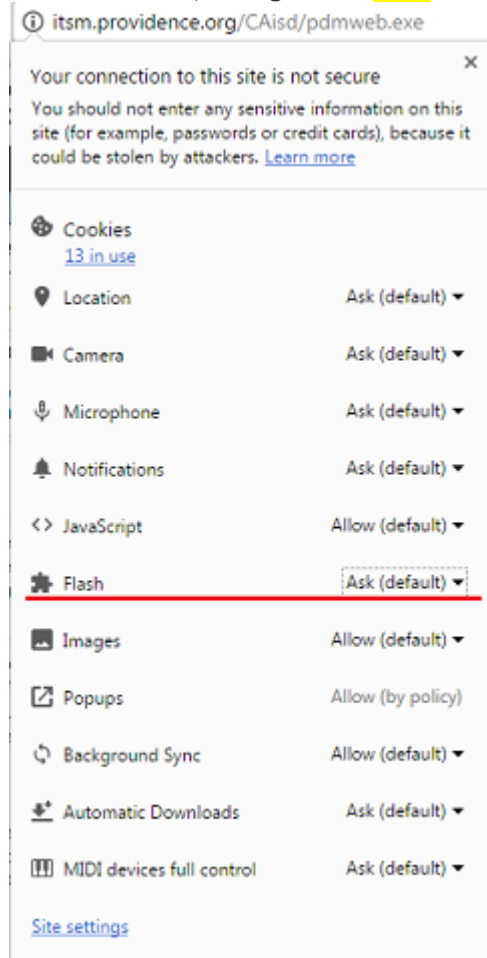
**This article defines how to solve the problem when Chrome is giving errors about **Flash** needing to be updated or installed.**

#### Solution:

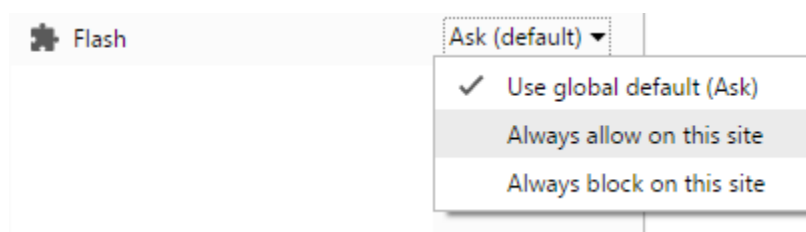
1. Click on the "i" icon in the top left, next to the URL.



2. From there, navigate to **Flash** and click on the portion that most likely says "Ask (default)".



3. Then, click on "Always allow for this site."



4. Once you reload the page, it should begin working! This can be used for a variety of settings in addition to **Flash**, and is a shortcut to all the site-specific settings for a particular website in Chrome. Feel free to explore!