



A Publication from the Chief of Staff

November 15, 2019

Have You Voted on Medical Staff Officers for 2020-2021?

Ballots for Staff Officer and department leaders were mailed to Active Staff on Nov. 5, 2019. Voting will close at 4 p.m. on Nov. 19. Please direct questions to Medical Staff Office Director Beth Miller at: 714-771-8013, Beth.Miller@stjoe.org, or to Nominating Committee Chair **Michele Carpenter, MD**, at Michele.Carpenter@stjoe.org.

Incomplete Records Resources

Need to reach someone in Medical Records regarding incomplete records? Here are your contacts, located in Irvine:

Nancy McDaniel is our Physician Record Completion analyst. Please reach out to Nancy at 949-381-4087.

Lizbeth Felix is the Senior Manager over physician chart completion for all three Orange County ministries and can be contacted at 949-381-4141.

ExpressCare Extends Care Provided in PCP Offices

Providence St. Joseph Health is implementing an Ambulatory Care Network (ACN) strategy that will provide patients increased access to optimized, convenient and connected care. One modality of care within our ACN is ExpressCare, which provides:

- Same-day care for urgent, non-emergent needs 12 hours a day/365 days a year
- Increased access to care for common conditions
- Board-certified NPs and PAs
- Connectivity so the patient's EMR

reflects all care delivered in the ExpressCare setting

- Referrals for those without a PCP
- Telehealth (ExpressCare Virtual) for on-demand treatment of common conditions

This expansion of access points for our community aligns with our strategy to ensure patient growth for our subspecialists on the St. Joseph Hospital Medical Staff.

For more information and ExpressCare locations, visit providence.org/services/urgent-care.

MEDITECH Update on Dec. 3

With many Providence St. Joseph Health ministries and caregivers impacted by the California fires, the Oct. 15 MEDITECH system update was postponed to Dec. 3. Downtime will start Dec. 4 and is expected to

last approximately eight hours.

The update will primarily include coding changes required for the new CMS ePrescribing format going into effect Jan. 1, 2020, along with customary system fixes.

Orange County Health Care Agency Releases Report Analyzing County's Suicide Data

The OC Health Care Agency's newly released "2014-2018 Suicide Deaths in Orange County, California" report, online at ohealthinfo.com/suicidereport, showed that Orange County tends to have lower suicide rates compared to the nation and state. However, OC's suicide rate has steadily increased by about 1.3 percent per year since 2000, and reached an all-time high of 10.8 suicide deaths per 100,000 population in 2018. Other key report findings include:

- Middle-aged and older adults con-

tinue to have the highest rates of suicide.

- Non-Hispanic Whites died by suicide in the highest numbers. Compared to all other races and ethnicities, they accounted for 68 percent of all OC suicide deaths.
- 75 percent of suicide deaths in Orange County were male.
- Coastal cities had higher rates of suicide deaths. This correlated with the higher populations of adults 55 years and older and Non-Hispanic

White residents.

Supervisor Donald P. Wagner, Third District, noted, "A person's life may depend on how easily they can access well-monitored mental care health services, especially if medication changes are involved. With the first Be Well OC campus in my district (see back page), mental health care will be treated as a priority, not an afterthought. Behavioral and mental health issues will not be seen as someone else's burden but as a challenge we share in together."

Welcome New Medical Staff Members



Erum Bajwa, MD
Cardiology
St. Joseph Heritage
Medical Group



Emmanuel Nwelu, MD
Orthopaedic
Surgery
Orthopedic
Specialty Institute



Nirav Amin, MD
Orthopaedic
Surgery
Spine & Sports
Specialties Medical
Group

1100 W. Stewart Dr.
Orange, CA 92868
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SUBMISSIONS SOUGHT:

Please send your news items to F: (714) 744-8670 T: (714) 771-8075

Be Well OC Breaks Ground on First Mental Health and Wellness Campus in Orange County

A new 60,000-square-foot, state-of-the-art facility at 265 Anita Dr. in Orange that is set for completion in the fall of 2020 will provide best-in-class mental health and substance use disorder (SUD) treatment programs to all residents, regardless of payer. Elements of service will include triage, psychiatric intake and referral, SUD intake and referral, withdrawal management, transitional residential, residential treatment and an integrated support center.

This will be the first of three Be Well OC campuses manifesting a broader Be Well OC initiative. The initiative is the first of its kind in California to leverage the best-in-class capabilities of public, private, academic, faith-based and other entities, creating a coordinated system of care to solve pervasive mental healthcare challenges, and be an integral component in the county's plan to combat homelessness. At present, more than 100 organizations play a role

in Be Well OC.

California, Orange County, the City of Orange, CalOptima and local non-profit hospital system representatives celebrated the groundbreaking of the first Be Well OC Campus on Oct. 16. The Orange County Board of Supervisors committed \$16.6 million for development of the campus, in addition to investments from Providence St. Joseph Health and others. The projected cost for the campus is \$40 million.



“Be Well OC closes a gap in mental health treatment in Orange County. This facility will broaden the resources available for mental health care and enable more patients with mental health disorders and substance abuse issues access to treatment and care. This robust collaboration is a prime example of what can be achieved when we work together to serve those among us who need this care the most,” said SJO Chief Executive Jeremy Zoch, shown fourth from right at the groundbreaking.