



COMMUNITY BENEFIT SNAPSHOT

WE INVEST IN YOUR HEALTH

Everyone deserves the opportunity to lead the healthiest life possible. To realize that vision, we work in close partnership with organizations to address our communities' most pressing needs.

\$143.8 MILLION

The total benefit to our local communities throughout eastern Washington



Community health improvement and strategic partnerships
\$5.7 MILLION



Health professions education and research
\$14.2 MILLION



Subsidized health services
\$2 MILLION



Free and discounted care for the uninsured and underinsured
\$16.9 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$105 MILLION

*These numbers include Home and Community Care, Dominicare and Inland Northwest Health Services

TACKLING OUR COMMUNITIES' BIGGEST HEALTH CHALLENGES

Our community health needs assessment guides our investments and partnerships. In 2018, we focused on increasing access to affordable health care and services, providing mental health and substance-use services, and addressing social determinants of health and well-being, including housing and food insecurity.

SHARED PURPOSE ACROSS OUR FAMILY OF ORGANIZATIONS

At Providence St. Joseph Health, we invest in improving community health across all seven states we serve. Called by our Mission, we are committed to steadfastly serving all within our communities, especially the poor and vulnerable.

OUR SHARED VALUES IN ACTION



BEHAVIORAL RESPONSE UNIT MOBILIZES CARE TO THE COMMUNITY

Increasingly, emergency departments nationwide are being used as triage sites for people with non-urgent mental health issues. "This trend isn't going away, and locally, we needed to do something about it," said Mike Lopez, Spokane Fire Department's integrated medical services manager.

The Behavioral Health Unit (BHU) was developed to deploy a mental health clinician with a paramedic to 9-1-1 callers that indicate behavioral health needs. This ride-along program, the first in the state of Washington, is a collaboration between Spokane Fire Department and Frontier Behavioral Health supported with community benefit funds from Providence Health Care.

In the first week of the program, the BHU responded to 11 calls and connected seven individuals to services including detox and behavioral health treatment. The Unit helps people get the right care in the right setting, and ensures access right care in the right setting and ensuring access for those who need emergency care.

We're investing in the biggest, most urgent health and social needs of all, especially for those who are most poor and vulnerable in our communities. Thank you to our caregivers and community partners for all they do to serve those in need. Together, we are contributing to healthier communities.

- ELAINE COUTURE, RN, BSN, MBA
EXECUTIVE VP/REGIONAL CHIEF EXECUTIVE,
WASHINGTON/MONTANA
CHIEF EXECUTIVE, PROVIDENCE HEALTH CARE
AND INLAND NORTHWEST HEALTH SERVICES