

Welcome to Outpatient Infusion Services

Contact Info and Hours

- Contact us at: **360.493.5777**.
- We are open from 7:30 a.m. until 5 p.m., seven days a week.
- If you need to change the time of your appointment, please call 360.493.5777 to reschedule.
- If you need assistance after hours, contact your physician's office directly.

Outpatient Infusion Services (OIS)

- OIS provides IV medication administration and injections, chemotherapy, blood transfusions, disease specific specialty drug therapy, and other ordered treatments.
- There is a clinical oncology pharmacist available to answer your medication questions.
- We will refer you to your physician for questions to which he/she needs to respond.

Your First Visit

- Please bring a list of the medications you take at home.
- Please bring any medications that you will need to take during the time you are here.
- Please bring a copy of your advance directive if you have one.
- New patients should allow plenty of extra time at their first appointment. We will ask you to arrive at a time that is earlier than your treatment time, if needed. The length of treatment varies on the medication(s) ordered.
- Although most patients will be able to drive themselves home, it is a good idea to have someone bring you on your first visit. Some medications may cause drowsiness.

Parking

- Patients may park in any of the hospital's public parking areas.

Wheelchair Transportation

- Wheelchair transportation to OIS is available upon request. Ask for assistance at the main lobby information desk.
- Because we are an outpatient facility, we are unable to provide one-on-one patient assistance.

What To Expect

- Patients should wear loose, comfortable clothing to allow access for IVs or central lines.
- You are welcome to bring books, personal electronics, or laptops to use during your visit. Free wireless internet connection is available.
- There are also televisions located throughout the department.

Meals and Snacks

- A boxed lunch is served to patients receiving treatment that extends through the lunch hour.
- Patients with special dietary needs are welcome to bring their own food.
- A refrigerator and microwave is available for your convenience.
- Beverages and snacks are always available.
- There is a cafeteria located on the same floor as OIS for family members.

Visitors

- Friends and family members are encouraged to accompany you, especially on your first visit, to provide you with support or to ask any additional questions. It is very important to us that you feel comfortable about your treatment.
- Due to limited seating, please limit visitors to no more than two at a time.
- To protect our patients who may have compromised immune systems, we ask that you not bring small children.