Providence Alaska Learning Institute
HealthStream Course

PHSA 14300: PAMC
Codes and Responses

Compassion * Dignity * Justice * Excellence * Integrity
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Course Description

This course will reinforce the emergency codes used at Providence Alaska Medical Center (PAMC). How to activate a code, what your response should be and actions to take after a code event will be addressed.
Course Objectives

• Describe the Emergency Codes used at the PAMC campus
• Discuss the needed Response and Recovery actions for each code
Code Bronze: Missing Vulnerable Adult
Activate Code Bronze, Dial 777. Have a physical description and last known location

**Response:**
- Listen for overhead page providing patient’s age, sex, description & location
- Caregivers to stop all non-critical work
  - Cover all interior stairwell doors, elevator areas & doors that exit anywhere near their area
  - If you are outside your department monitor the nearest exit
  - When 2nd person arrives, one exits facility to watch for the vulnerable adult
  - Stop the individual matching description and ask for identification

**Recovery:**
- Once “Code Bronze All Clear” announced, return to your work area.
- Safety Coordinator will review event & complete a Code Debrief form and submit to Safety Officer with 24 hours

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Code Red: Fire

If you see fire or smoke: Call “777”; Remain Calm, Act quickly and Never shout “Fire”

RACE:

R – Remove persons from immediate area
A – Activate fire alarm & notify others in area to get help
C – Contain the fire/smoke by closing doors
E – Extinguish fire IF safe to do so, or evacuate the area

PASS:

• Pull the pin
• Aim the extinguisher
• Squeeze the trigger
• Sweep extinguisher contents back & forth across base of fire

Once “All Clear” announcement given, return to your work area. Reposition fire doors being sure all emergency systems are working. Reassure staff, patients and visitors.
**Code Orange: Hazardous Materials Incident**

If available staff cannot safely clean up spill notify Security by dialing “777”

**Preparation:**
- Be aware of chemicals you may be exposed to within work area & understand spill clean-up procedure & use of PPE
- Know where (Maxcom) MSDS & Physical Agent Data sheets are located

**Response:**
- Alert people to leave immediate area of spill, not touch material or walk into it
- Isolate area, make inaccessible; contain
- Notify supervisor, shift coordinator, pharmacy, patient’s physician (for antineoplastic agent)

**Chemotherapy / Radioactive Spill:**

1. For *Radioactive* spill: Immediately call Radiation Safety Officer in Ca Therapy Center 2-3186 before clean up
   - If Cancer Center is closed, call PAMC CBX operator or Security “777”

2. For *Chemo* spill: If large contact security to secure area

3. If spill is outside pharmacy, 5N, infusion center or Peds the unit contacts oncology staff who administered agent to perform clean up (970.041)
Code Grey – Combative Person
First Person Aware of Situation Notifies Security at “777”

Response:

- When interacting with combative person proceed with extreme caution; your safety comes first!
- Leave yourself an exit path

Security Will:

- Secure the area
- Keep those not involved away
- Contract local Law Enforcement if needed

Recovery:

- When authorized to do so return to work area and resume normal work
- Reassure staff & patients
- Senior staff completes Code Debrief form by end of shift
  - Detail lessons learned & provide needed follow up actions
  - Turn form in to Safety Officer within 24 hrs

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Code Yellow – Bomb Threat
Be aware of your Surroundings; Report Suspicious Individuals or Objects to Security

Response:
• Keep caller on line using Bomb Threat checklist in Red Code book to obtain as much information as possible
• At completion of call immediately contact Security at “777” to report
• Check area for suspicious objects

Recovery:
• Do not enter affected area unless Security gives all clear
• When authorized to do so return to your area and resume normal work
• Reassure staff, patients & visitors
Code Silver – Person with Weapon / Hostage Situation

Contact CBX at “777” report Location, Number of Suspects/Hostages; Type of Weapon

- Possession of any weapon, lawful or unlawful, is not allowed on Providence campus. Exception is a weapon of a State of Alaska Peace Officer (PAMC/MS 290.006)

Response:
- If person found, or suspected of having weapon or someone is being held hostage Security will contact local Law Enforcement department immediately
- When police arrive it becomes a police incident assuming full responsibility for managing situation
- Security will provide logistical & manpower support and staff follow their directions until situation resolved
Code Blue: Medical Emergency Adult
CBX Operator announces Code Blue with Unit, Room, Floor, Building

Response:
- Dial “777” to activate a Code Blue Internal or push Code Blue button in patient’s room, if available
- Call out for HELP
- Ask for Automatic External Defibrillator (AED) be brought to location
- If trained initiate CPR
- Code team will respond immediately

Recovery:
- The CBX operator can be requested to announce “Code Blue Complete” or “Cancel Code Blue”
- The Code team completes a Code Blue Flowsheet & checks equipment
- All codes are reviewed by the Code Review Committee
Code White: Medical Emergency Pediatric
CBX Operator announces Code White with Unit, Room, Floor Building

Response:
- Dial “777” to activate Code White
- Call out for help
- Initiate CPR if trained
- Code team responds immediately

Recovery:
- The CBX operator can be requested to announce “Code White Complete” or “Cancel Code White”
- The Code team completes a Code Blue Flowsheet & checks equipment
- All codes are reviewed by the Code Review Committee
Code Pink – Infant Abduction
Dial “777” with Patient’s last known Location, Description, Age & Gender

Response:

Think PINK

P – position yourself at exit, question those leaving with infants
I – inspect bundles, backpacks, boxes or suspicious packages
N – notify Security of suspicious person(s) or activities by calling “777”
K – keep in position until you are relieved or Code Pink All Clear announced
Code Purple – Pediatric Abduction
To activate Dial “777” with Physical Description, Age, Gender & Last Know Location

Response:
• Report suspicious persons/behaviors
• When abduction is suspected or occurred:
  – All personnel stop all non-critical work
  – Cover interior stairwell doors, elevators & doors that exit near the area
  – Stop suspicious individuals, inspect items carrying, ask for identification

Recovery:
• Once Code Purple All Clear announced return to your work area and resume normal operations
• Listen for further announcements
Course Summary

• Employee Safety Badges list the specific emergency codes used on the PAMC campus
• This course listed the codes and the Response and Recovery actions for all staff