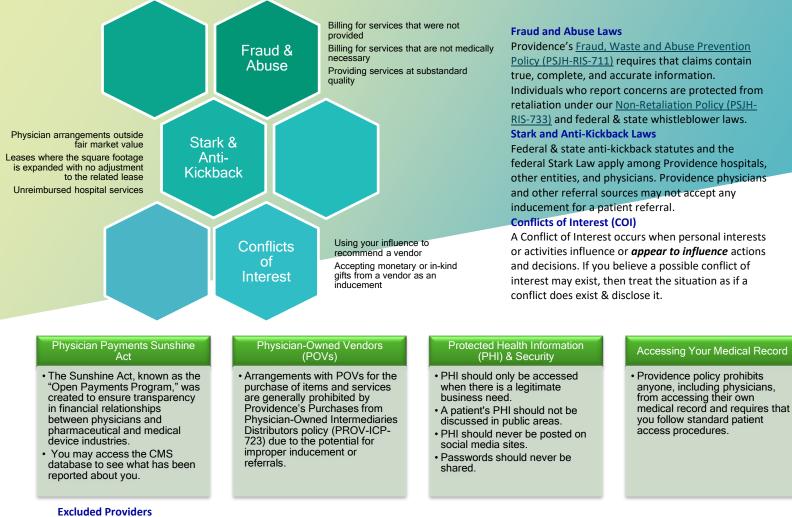
Compliance: Partnering with our Medical Staff

In addition to our Mission, Vision and Values, the policies outlined in this guide help ensure that the decisions and actions of our medical staff meet legal, ethical, and professional obligations. If you have questions about this, please contact your Medical Staff Office or one of the resources listed in this guide. You may also refer to the Providence Code of Conduct.



As a recipient of federal funds such as Medicare, we are prohibited from submitting any claim for services ordered, prescribed, or provided by individuals or organizations excluded from

participation in federal or state health care programs.

Medical Identity Theft

If you are treating a patient & suspect medical identity theft for any reason, please immediately report the concern using your entity's identified process or by contacting one of the resources listed in this guide.

Respectful Work Environment

In keeping with the Providence core values of respect & compassion & to maintain a respectful work environment for all, you should expect to be treated with respect. If you witness such behavior contrary to this, please report it immediately.

Ethical and Religious Directives

For those Providence locations that are Catholic-based facilities, adherence to all Ethical & Religious Directives are a condition of medical privileges and employment. To learn more, visit <u>Ethical</u> and <u>Religious Directives</u>.

Reporting Process

For privacy and compliance concerns, you may report by:

- Contacting the Providence Integrity Hotline at:
 - 888-294-8455 (toll free, 24/7)
 - <u>http://www.integrityonline.ethicspoint.com/</u>
 - Scan the QR Code with your phone's camera
- Contacting your local or regional compliance office or medical group compliance representative
- Using the identified process in your Medical Staff Office

For quality or patient safety concerns, you may report by:

Submitting an event via the High Reliability Platform
(HRP)

Providence expects medical staff members to promptly report any suspected violations or concerns.

Did you know? For more information about Compliance services, including examples, contact information and more, you can visit the <u>Providence Compliance SharePoint page</u>

