

Hospital National Performance Goals (NPGs)

Goal 1 **The hospital ensures that the correct patient receives the correct care at the correct time.**

Goal 2 **The governing body and leadership team foster a culture of safety.**

Goal 3 **The hospital has an emergency management program.**

Goal 4 **The hospital prioritizes excellent health outcomes for all.**

Goal 5 **The hospital prioritizes infection prevention and control.**

Goal 6 **The hospital prioritizes pain management and safe prescribing practices.**

Goal 7 **The hospital respects the patient's right to safe, informed care.**

Goal 8 **The hospital reduces the risk for suicide.**

Goal 9 **The hospital develops and implements safe transplant practices.**

Goal 10 **The hospital performs waived testing in a safe and consistent manner.**

*Note: Waived tests are categorized by CLIA as "simple laboratory examinations and procedures that have an insignificant risk of an erroneous result." The Food and Drug Administration (FDA) determines which tests meet these criteria when it reviews a manufacturer's application for test system waiver. The list of FDA-approved waived tests can be accessed at the following link:
<https://www.accessdata.fda.gov/scripts/cdrh/cfdocs/cfClia/analyteswaived.cfm>.*

Goal 11 **The hospital maintains workplace and patient safety.**

Goal 12 **The hospital is staffed to meet the needs of the patients it serves, and staff are competent to provide safe, quality care.**

Goal 13 **The hospital safely performs imaging services.**

Goal 14 **The hospital has a medication management program that focuses on safety.**

Critical Access Hospital National Performance Goals (NPGs)

- Goal 1** The critical access hospital ensures that the correct patient receives the correct care at the correct time.
- Goal 2** The governing body and leadership team foster a culture of safety.
- Goal 3** The critical access hospital has an emergency management program.
- Goal 4** The critical access hospital prioritizes excellent health outcomes for all.
- Goal 5** The critical access hospital prioritizes infection prevention and control.
- Goal 6** The critical access hospital prioritizes pain management and safe prescribing practices.
- Goal 7** The critical access hospital respects the patient's right to safe, informed care.
- Goal 8** The critical access hospital reduces the risk for suicide.
- Goal 9** The critical access hospital develops and implements safe transplant practices.
- Goal 10** The critical access hospital performs waived testing in a safe and consistent manner.
- Note: Waived tests are categorized by CLIA as "simple laboratory examinations and procedures that have an insignificant risk of an erroneous result." The Food and Drug Administration (FDA) determines which tests meet these criteria when it reviews a manufacturer's application for test system waiver. The list of FDA-approved waived tests can be accessed at the following link:
<https://www.accessdata.fda.gov/scripts/cdrh/cfdocs/cfClia/analyteswaived.cfm>.*
- Goal 11** The critical access hospital maintains workplace and patient safety.
- Goal 12** The critical access hospital is staffed to meet the needs of the patients it serves, and staff are competent to provide safe, quality care.
- Goal 13** The critical access hospital safely performs imaging services.
- Goal 14** The critical access hospital has a medication management program that focuses on safety.

2026 Rural Health Clinic National Patient Safety Goals

(Easy-To-Read)

Identify patients correctly

NPSG.01.01.01

Use at least two ways to identify patients. For example, use the patient's name and date of birth. This is done to make sure that each patient gets the correct medicine and treatment.

Use medicines safely

NPSG.03.04.01

Before a procedure, label medicines that are not labeled. For example, medicines in syringes, cups and basins. Do this in the area where medicines and supplies are set up.

NPSG.03.05.01

Take extra care with patients who take medicines to thin their blood.

NPSG.03.06.01

Record and pass along correct information about a patient's medicines. Find out what medicines the patient is taking. Compare those medicines to new medicines given to the patient. Give the patient written information about the medicines they need to take. Tell the patient it is important to bring their up-to-date list of medicines every time they visit a doctor.

Prevent infection

NPSG.07.01.01

Use the hand cleaning guidelines from the Centers for Disease Control and Prevention or the World Health Organization. Set goals for improving hand cleaning.

Prevent mistakes in surgery

UP01.01.01

Make sure that the correct surgery is done on the correct patient and at the correct place on the patient's body.

UP01.02.01

Mark the correct place on the patient's body where the surgery is to be done.

UP01.03.01

Pause before the surgery to make sure that a mistake is not being made.