



*No-Cost Help to Promote the Health of  
Individuals with complex health,  
behavioral and social challenges.*

**Our team will meet with you to provide  
one-on-one support.**

REFERRAL AND INFORMATION LINE:

**707-251-2025**

Email: [CARENetworkNapaIntake@StJoe.org](mailto:CARENetworkNapaIntake@StJoe.org)


Fax Number: 707-257-7721

Providence Queen of the valley  
CARE Network is a mission  
driven no cost program serving  
vulnerable individuals through  
intensive, community-based  
medical and psychosocial care  
management. Our holistic  
approach provides care to  
those who need it the most.



#### MISSION

As expressions of God's healing love,  
witnessed through the ministry of Jesus,  
we are steadfast in serving all, especially  
those who are poor and vulnerable.

 **Providence**  
Queen of the Valley  
Medical Center


Community Outreach  
980 Trancas Street, Suite 4  
Napa, CA 94558  
(707) 251-2000

[providence.org/queenofthevalleymedicalcenter](http://providence.org/queenofthevalleymedicalcenter)



# CARE Network

A COMMUNITY HEALTH  
PROGRAM

 **Providence**  
Queen of the Valley  
Medical Center

## WHAT CAN WE HELP WITH?

Encouraging the self-management of Complex or Acute Health conditions by providing:

- Disease and Health coaching
- Complex Care coordination for both primary and specialty care
- Medication adherence support
- Connecting to a primary care provider
- Assistance with appropriately accessing medical services
- Assistance with navigating through medical resources

Encouraging self-sufficiency by providing:

- Assistance with basic needs
- Access and connection to community resources
- Access to local, state and federal benefits
- Assistance with navigating through social services
- Help in building support systems
- Application assistance for Social Service Programs



## WHO WE ARE:

Queen of the Valley's CARE Network nurse care managers, social workers, community health workers, and behavior health therapists can support you in taking charge of your healthcare needs.

## OUR PROMISE

*"Know me, care for me, ease my way."*

## WHO QUALIFIES?

Services are provided to Napa County residents with complex medical and/or Socio-economic needs, including the following:

- One or multiple chronic conditions
- Lacking basic needs
- Homelessness and housing instability
- Mental Health challenges
- Substance use disorders
- Inadequate financial resources
- Uninsured and Under insured
- Limited Social Supports
- Language/health literacy barriers

## CARE NETWORK PROGRAMS

### OUR PROGRAMS INCLUDE:

- Enhanced Care Management
- Transitions of Care - From Hospital to Home
- Cancer Care Management
- HIV Care Management
- Integrated Behavioral Health
- HOPWA - Housing assistance with people living with HIV
- Cancer Care Management