Nutrition & Diabetes Services for the Pediatric Population

Servicing Areas:
Providence St Vincent □ Providence Portland □ Providence Milwaukie □ Providence Hood River

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<th>Diabetes</th>
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<td>Type 1 &amp; Type 2</td>
<td>Weight Management</td>
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<td>Insulin Resistance</td>
<td>Eating Disorders</td>
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<td>Insulin Injection Training</td>
<td>GI Issues</td>
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<td>And more…</td>
<td>And more…</td>
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Steps for Referring to Diabetes and Nutrition:
1. Use the provided referral OR print and fax your own referral
2. Ensure the referral includes the following:
   - Patient demographics, an appropriate Dx, & referring provider signature
3. Include any pertinent chart notes, medication list and labs

Please note: Z-codes are considered supportive and, per Insurance, must be accompanied by a medical diagnosis

Scheduling Timeline:
**Urgent Referrals:** Contacted by scheduling team within 1 Business Day of receiving completed referral
**Non-Urgent Referrals:** Contacted by scheduling team within 10 Business Days of receiving completed referral

Options for Scheduling:
1. Warm hand-off: Front desk staff calls our scheduling team and assists patient with scheduling
2. Patient Scheduling: Provide patient with our scheduling number & scheduling timeline
3. Admin Scheduling: Let patient know our staff will reach out within the above timeline
4. Same/Next Day Appts (*if available*): Front desk staff calls us and assists patient in scheduling

Insurance Verification:
- Our insurance verifiers require two business days to verify insurance coverage & notify patients of potential out of pocket costs before their appointment
- Patients scheduled for same/next day appointments are not eligible for insurance verification
- Insurance coverage is verified upon initial scheduling only & is not a guarantee of payment