

Nutrition & Diabetes Services for the Pediatric Population

Servicing Areas:

Providence St Vincent □ Providence Portland □ Providence Milwaukie □ Providence Hood River

Diabetes

Type 1 & Type 2
Insulin Resistance
Insulin Injection Training
And more...

Nutrition

Weight Management
Eating Disorders
GI Issues
And more...

Steps for Referring to Diabetes and Nutrition:

1. Use the provided referral **OR** print and fax your own referral
2. Ensure the referral includes the following:
Patient demographics, an appropriate Dx, & referring provider signature
3. Include any pertinent chart notes, medication list and labs

Please note: *Z-codes are considered supportive and, per Insurance, must be accompanied by a medical diagnosis*

Scheduling Timeline:

Urgent Referrals: Contacted by scheduling team within 1 Business Day of receiving completed referral

Non-Urgent Referrals: Contacted by scheduling team within 10 Business Days of receiving completed referral

Options for Scheduling:

1. Warm hand-off: Front desk staff calls our scheduling team and assists patient with scheduling
2. Patient Scheduling: Provide patient with our scheduling number & scheduling timeline
3. Admin Scheduling: Let patient know our staff will reach out within the above timeline
4. Same/Next Day Appts (*if available*): Front desk staff calls us and assists patient in scheduling

Insurance Verification:

- Our insurance verifiers require two business days to verify insurance coverage & notify patients of potential out of pocket costs before their appointment
- Patients scheduled for same/next day appointments are not eligible for insurance verification
- Insurance coverage is verified upon initial scheduling only & is not a guarantee of payment

