

## The Providence difference

The Providence Diabetes Supply Program is part of Providence Home Medical Equipment, which carries a wide variety of products for your health and mobility needs.

We strive to provide excellent service by putting our patients first and staying true to the Providence Mission and core values. Our clinical staff – respiratory therapists, registered nurses and dietitians – are devoted to making sure each patient has a positive experience.

Providence Home Medical Equipment is part of Providence Home Services, which also includes home health, hospice, palliative care and home infusion. All services are state-licensed and/or are accredited by The Joint Commission.

### Comments from patients:

*"Supplies were delivered rapidly"*

*"...Very helpful and supportive. Excellent service."*

*"Very professional, great experience"*

*"You guys have always been excellent to me."*

*"All services provided by Providence Home Services have been absolutely great."*

*"Never had better service in my life."*

### OUR MISSION

As people of Providence, we reveal God's love for all, especially the poor and vulnerable, through our compassionate service.

### OUR CORE VALUES

Respect, Compassion, Justice, Excellence, Stewardship

### Providence Home Medical Equipment

503-513-4663

### Providence Diabetes Supply Program

503-215-4900

800-762-1253, option 4

[www.providence.org/hme](http://www.providence.org/hme)



Providence Health & Services, a not-for-profit health system, is an equal opportunity organization in the provision of health care services and employment opportunities.

# Providence Diabetes Supply Program



Accredited by  
The Joint Commission

## About diabetes...

If you or a loved one has been diagnosed with diabetes, the experts at Providence can help you understand it. They can also make sure you have the supplies you need to manage it.

Diabetes occurs when the pancreas does not produce enough insulin or the body cannot use it properly. Insulin helps the body process a type of sugar called glucose, which we get from foods we eat, and turn that sugar into energy. If insulin problems occur, a person's blood sugar level rises and can cause serious side effects.

In Type 1 diabetes, the pancreas either stops making insulin or doesn't make enough. People with Type 1 diabetes must take daily injections of insulin.

In Type 2 diabetes, the pancreas makes insulin but, for some reason, the body does not use it properly. People with Type 2 diabetes may be able to control their diabetes through weight loss, nutrition and exercise.

## Providence can help – Classes and groups

Whether you've had diabetes for some time or are newly diagnosed, Providence Diabetes Education gives you the knowledge and self-care skills necessary to live a healthy life.

For information about classes, private appointments and support groups, call Providence Diabetes Education at 503-215-6628 or visit [www.providence.org/diabetes](http://www.providence.org/diabetes).

## Providence can help – Diabetes supplies

Providence Home Medical Equipment offers the highest-quality products with fast service. Our full line of diabetes supplies includes:

- Test strips for various meters
- Glucometers (some at no charge)
- Lancets and lancet devices
- Control solutions for various meters
- Syringes and pen needles
- Insulin pumps
- Alcohol, IV prep and other skin prep pads
- Sharps containers

To place an order, please call the Providence Home Medical Equipment diabetes team at **503-215-4900** or **800-762-1253**, option 4. Our friendly, knowledgeable staff is eager to take your call.

Your supplies will be shipped right to your home at no additional charge. In most cases, you will receive your order within three to five days.

## Providence can help – Insurance billing

We can bill most health insurance companies directly for diabetes supplies. We're associated with these insurance providers:

- Aetna
- Blue Cross Blue Shield of Oregon

- Blue/Regence Out-of-state
- Cigna
- Columbia Pacific Network
- Columbia United Providers
- Community Health Plan of Washington
- First Choice Health Network
- HealthShare of Oregon
- Humana
- Lifewise of Oregon
- Medicare (managed plans)
- MultiPlan
- ODS Health Plan
- Oregon Health Plan
- Pacificsource Health Plans
- Portland Clinic
- Premera Blue Cross
- Providence Health Plan
- Providence Preferred Network
- TriCare
- United Healthcare West
- Washington DSHS
- Yamhill County CCO