



Kit Collection FAQ

The number of vendors offering kits for unique and esoteric lab tests has been on the rise over the past few years, especially in the area of genetic testing. Providence Laboratory has been following this development closely. In response to increasing requests for collection/processing services for kits, we have developed the following information and guidelines for your use.

Q: [How does the Lab define what comprises a kit?](#)

A: A kit is defined as test-specific specimen collection supplies and instructions that are packaged together in a box, usually with a pre-paid shipping label. Kits are meant to be shipped directly to another testing lab; they are most commonly used for vendor-specific esoteric and unique lab tests, sometimes under patent.

Q: [Does Providence Lab keep kits in stock?](#)

A: We will no longer keep any kits in stock. Providers interested in utilizing specific test kits will need to contact the vendor directly to set up an account, and have kits direct shipped to their office. The Laboratory is not able to facilitate this process.

Q: [I'd like to order a specific test, but I don't have the related kit. Can I just draw the right tube and send it to Providence Lab to forward on?](#)

A: We are not able to forward tubes to the testing laboratory without the related kit. Please contact the kit vendor to order a supply of kits for your use.

Q: [I've received kits from the vendor and I'd like to start using them for my patients; how can I do this?](#)

A: The best option would be to collect the specimen in your office and call Fed Ex for pick up, sending the kit directly to the specific testing laboratory. Patients avoid a trip to the Lab, you are assured that the collection has been completed, and the turnaround time is that much quicker.

Q: [I have a vendor test kit I'd like to use, but it doesn't have a pre-paid shipping label. What should I do?](#)

A: The best option would be to collect the specimen in your office. Fed Ex can set up a billing account for your use, if you don't already have one. Shipping labels can be printed online.

Providence Lab may be able to offer phlebotomy services only in this case, provided your patient is willing to accept responsibility to ship the kit at their own expense after we collect their specimen.

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Q: What if I prefer not to collect the specimen in my office? Can Providence Lab provide this service?

A: Kit collection services are available at the following Providence Laboratory Patient Service Center locations, **Monday through Thursday only, 7:30 a.m. to 1:00 p.m.** Patients will be billed a \$24 phlebotomy fee.

Providence Professional Plaza
5050 N.E. Hoyt Street
Suite 117
Portland, OR 97213

Providence St. Vincent Medical Center
9205 S.W. Barnes Road
1st Floor, Center Lobby
Portland, OR 97225

