



2021 COMMUNITY BENEFIT SNAPSHOT

We invest in Inland Northwest Washington's health.

Caring for our communities is vitally important. To achieve our vision of health for a better world, we work closely with local partners to ensure we respond to the most pressing needs.



Taking action on health challenges

In 2021, we continued to focus on pandemic response and other core priorities including equitable access to care, housing and homelessness, mental health and substance use, and food insecurity.

Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.



Community health improvement
and strategic partnerships
\$4 MILLION



Health professions education
and research
\$18 MILLION



Subsidized health services
\$8 MILLION



Free and discounted care for the
uninsured and underinsured
\$15 MILLION



Unpaid cost of Medicaid and other
means-tested government programs
\$99 MILLION

*Data is consolidated based on unaudited financial reporting.
The numbers include home and community care investments.

Our shared values in action

Financial assistance leads to blue skies ahead.



Preparing to start a family, Ali and her husband have sunshine ahead of them. They wanted to be financially ready, and their only debt is the mortgage on their home in Spokane, Wash.

Life didn't seem so hopeful in the recent past. Prior to her marriage, a slip on some ice, a shattered ankle and two surgeries threatened to fill their future with medical debt. Fresh out of college with student loans and an entry-level job, Ali couldn't envision how she would pay the thousands of dollars in uncovered costs for her care.

"It was scary – I was already living paycheck to paycheck, with no savings," Ali said. "The bills would have affected me for the rest of my life, either through medical bankruptcy or having to take on a more costly payment plan for my student loans."

Ali found the help she needed at Providence, both through the surgeries at Providence Sacred Heart Medical Center and with financial assistance for the costs not covered by her health insurance.

She was hugely relieved when she learned that she qualified for patient financial assistance after one phone call and an online application to Providence. Today, she's paid off her student loans, entered her marriage in a strong financial position and started planning for a family.

"Providence gave me absolute peace of mind during one of the hardest times in my life that I've experienced, and I am immensely grateful," she says. "My life would look very different today if I hadn't received that financial assistance." At age 28, Ali sees blue skies ahead.

“ Throughout the difficult circumstances of the pandemic, Providence has been unwavering in our support of people across the Inland Northwest through our community benefit investments. We invest in the immediate needs of our neighbors, while also investing in a more equitable and sustainable future. ”

— **SUSAN STACEY**
CHIEF EXECUTIVE
PROVIDENCE INLAND NORTHWEST WASHINGTON

REGIONAL LEADERSHIP

Joel Gilbertson
Chief Executive
Providence, Washington and Montana

Providence
For more information, visit:
providence.org/annualreport

Health for a better world.