

# 2024 - 2026

## COMMUNITY HEALTH IMPROVEMENT PLAN

### Covenant Lubbock Hospitals

Covenant Medical Center, Covenant Children's Hospital,  
Grace Surgical Hospital, Covenant Specialty Hospital

Lubbock, TX



To provide feedback on this CHIP or obtain a printed copy free of charge, please email Veronica Soto at [vsoto@covhs.org](mailto:vsoto@covhs.org)

CovenantHealth 

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# EXECUTIVE SUMMARY

Providence continues its Mission of service in Lubbock, County through Covenant Health Lubbock Hospitals (Covenant Medical Center, Covenant Children’s Hospital, Grace Surgical Hospital and Covenant Specialty Hospital). Covenant Health is a network of acute-care hospitals founded in 1998 through a merger of two faith-based hospitals in Lubbock, TX. The total service area spans roughly 35,000 square miles and includes approximately 750,000 people.

Covenant Health dedicates resources to improve the health and quality of life for the communities it serves, with special emphasis on the needs of people experiencing social inequities and health disparities. The Community Health Needs Assessment (CHNA) is an opportunity for Covenant Health to engage the community every three years with the goal of better understanding community strengths and needs. The results of the CHNA are used to guide and inform efforts to better address the needs of the community. Through a mixed-methods approach, using quantitative and qualitative data, the CHNA process relied on several sources of information: state and national public health data, qualitative data from interviews and focus groups with community stakeholders, listening sessions with community members, available secondary data, and hospital utilization data.

## Collaborating Organizations

Due to overlapping service areas, close geographic proximity to one another, and shared community outreach programs and staff, the Covenant Health Lubbock hospitals collaborated to develop a regional service area approach to the 2024-2026 CHIP in response to a joint 2023 CHNA. Selected strategies and community partners are shared across the Covenant Lubbock Hospitals which includes Covenant Medical Center, Covenant Children’s, Grace Surgical Hospital and Covenant Specialty Hospital. This approach also allows for more effectively leveraging of investments to meet community needs.

## Covenant Health Lubbock Hospitals Community Health Improvement Plan Priorities

As a result of the findings of our [2023 CHNA](#) and through a prioritization process aligned with our Mission, resources, and hospital strategic plan, Covenant Health Lubbock Hospitals will focus on the following areas for its 2024-2026 Community Benefit efforts:

### MENTAL/RELATIONAL HEALTH

Mental and behavioral health treatment, intervention, and prevention services for the community; including social and relational health, stigma reduction, and community education.

### SUBSTANCE MISUSE

Substance misuse including the use of illegal drugs and the inappropriate use of legal substances, such as alcohol, prescription drugs and tobacco; community education and awareness through partnerships with non-profits, law enforcement, and schools; support for accessibility and availability of addiction treatment options.

## ACCESS TO CARE AND HEALTH RESOURCES

Issues related to accessing health services and resources including social determinants of health with an emphasis on vulnerable populations and health equity; includes but is not limited to the following areas of focus: Dental Care for the Uninsured, Mental Health and Counseling Services, Health Education (preventative care and chronic diseases), Women’s Health, and social determinants of health.

## HOUSING INSTABILITY

Support for safe, affordable, stable housing through community partnerships and continued support of permanent supportive housing solutions for people experiencing chronic homelessness.

## FOOD INSECURITY

Access to healthy food, nutrition education, and healthy lifestyle support with an emphasis on health equity; supporting current food solution partners and options to meet growing needs and to address root causes.

# INTRODUCTION

## Who We Are

- Our Mission** As expressions of God’s healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.
- Our Vision** Health for a Better World.
- Our Values** Compassion — Dignity — Justice — Excellence — Integrity

Covenant Health is a network of acute-care hospitals founded in 1998 through a merger of two faith-based hospitals in Lubbock, TX. Covenant Health’s network includes Covenant Medical Center, Covenant Children’s, Grace Surgical Center, and Covenant Specialty Hospital (joint venture) all located in Lubbock, TX. Additionally, Covenant operates three regional hospitals in Texas and Eastern New Mexico, Covenant Health Plainview, and Covenant Health Levelland, and Covenant Hobbs. Covenant Health also operates Covenant Medical Group clinics throughout West Texas and Eastern New Mexico. Covenant Medical Group (CMG) is an employed physician group comprised of approximately 150 primary care and specialist physicians throughout Lubbock, West Texas, and Eastern New Mexico. The total service area spans roughly 35,000 square miles and includes approximately 750,000 people.

## Our Commitment to Community

Covenant Health dedicates resources to improve the health and quality of life for the communities we serve. For more information on the resources invested to improve the health and quality of life for the communities we serve, please refer to our Annual Report to our Communities:

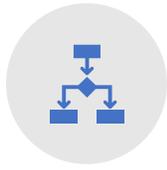
<https://www.providence.org/about/annual-report>.

## Health Equity

At Providence, we acknowledge that all people do not have equal opportunities and access to living their fullest, healthiest lives due to systems of oppression and inequities. We are committed to ensuring health equity for all by addressing the underlying causes of racial and economic inequities and health disparities. Our Vision is “Health for a Better World,” and to achieve that we believe we must address not only the clinical care factors that determine a person’s length and quality of life, but also the social and economic factors, the physical environment, and the health behaviors that all play an active role in determining health outcomes.

To ensure that equity is foundational to our CHIP, we have developed an equity framework that outlines the best practices that each of our hospital will implement when completing a CHIP. These practices include, but are not limited to the following:

**Figure 1. Best Practices for Centering Equity in the CHIP**



Address root causes of inequities by utilizing evidence-based and leading practices



Explicitly state goal of reducing health disparities and social inequities



Reflect our values of justice and dignity



Leverage community strengths

## Planning for the Uninsured and Underinsured

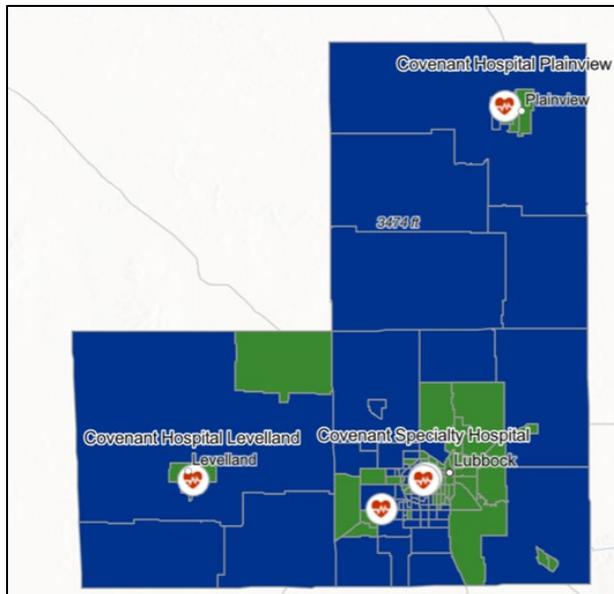
Our Mission is to provide quality care to all our patients, regardless of ability to pay. We believe that no one should delay seeking needed medical care because they lack health insurance. That is why Covenant Health has a Financial Assistance Program (FAP) that provides free or discounted services to eligible patients.

One way Covenant Health informs the public of FAP is by posting notices. Notices are posted in high volume inpatient and outpatient service areas. Notices are also posted at locations where a patient may pay their bill. Notices include contact information on how a patient can obtain more information on financial assistance as well as where to apply for assistance. These notices are posted in English and Spanish and any other languages that are representative of 5% or greater of patients in the hospital's service area. All patients who demonstrate lack of financial coverage by third party insurers are offered an opportunity to complete the Patient Financial Assistance Application and are offered information, assistance, and referral as appropriate to government sponsored programs for which they may be eligible. For information on our Financial Assistance Program click: [Covenant Health Texas Financial Assistance](#)

# OUR COMMUNITY

## Description of CHNA Service Area and Community Served

Covenant Health Lubbock Hospital’s primary CHNA service area is Lubbock County and includes a population of approximately 308,580 people.



To facilitate identifying health disparities and social inequities by place, we designated a “high need” service area and a “broader” service area, which together make up the Lubbock County Service Area. Based on work done by the Public Health Alliance of Southern California and their [Healthy Places Index \(HPI\)](#) tool, we identified the high need service area based on income, education, English proficiency, and life expectancy.<sup>1</sup>

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<sup>1</sup> The following variables were used for the PNI analysis: Population below 200% the Federal Poverty Level (American Community Survey, 2021); Percent of population with at least a high school education (American Community Survey, 2021); Percent of population, ages 5 Years and older in [Limited English Households](#) (American Community Survey, 2021); Life expectancy at birth (estimates based on CDC, 2010 – 2015 data)

## Community Demographics

The following demographics are from the American Community Survey, 2021, 5-year estimates.

### POPULATION AGE DEMOGRAPHICS

A review of population demographics for Lubbock County indicates that Lubbock County is growing in population and has a young median age with 31% of the residents in the age group of 18-34. This age group is also the largest within the high need service area at 36.8%. Lubbock County is almost evenly split between males and females with no significant difference based on sex reflected in the broader and high needs service areas.

### POPULATION BY RACE AND ETHNICITY

The high-need service area exhibits higher percentages of Black or African American (11.3%), Two or more Races (11.5%), and Other Race (8.5%) populations compared to Lubbock County and the broader service area. The high-need service area also has a significantly higher percentage of the Hispanic population at 48.1%, compared to Lubbock County (36.4%) and the broader service area (27.0%). It is significant to note, when reviewing the data for health equity, that the total population for Black/African American in Lubbock County is 22,378 with 15,618 living in the high need service area. Furthermore, 112,432 total population in Lubbock County identify as Hispanic with 66,387 living in the high need service area.

### SOCIOECONOMIC INDICATORS

**Table 1. Income Indicators for Lubbock County Service Area**

Indicator	Lubbock County	Broader Service Area	High Need Service Area	Texas
Median Household Income	\$56,383	\$76,778	\$40,468	\$67,062
Severe Housing Cost Burden	28.1% (14,836 renter households)	18.7% (5,451 persons)	28.2% (9,385 persons)	21.7% (1,177,536 renter households)
Households Receiving SNAP Benefits	11.1% (13,224 households)	6.3% (4,101 persons)	17.4% (9,123 persons)	11.5% (1,177,536 households)
Population Uninsured	13.4% (40,927 persons)	11.2% (18,796 persons)	16.1% (22,131 persons)	17.6% (4,995,381 persons)

Source: 2021 American Community Survey, 5-Year Estimate

The median household income across Lubbock County was \$56,383. The High Need Service Area reflects a lower median income of \$40,468. Both Lubbock County overall and the High Need Service area indicate higher housing cost burden and lower median incomes than the state of Texas overall. This can potentially create a negative impact on the health of the residents particularly in the high need service

area. There is a higher percentage of households receiving SNAP benefits within the high need service area when compared to the state of Texas.

**Full demographic and socioeconomic information for the service area can be found in the 2023 CHNA [Covenant Health Lubbock Hospitals CHNA](#)**

# COMMUNITY NEEDS AND ASSETS ASSESSMENT PROCESS AND RESULTS

## Summary of Community Needs Assessment Process and Results

After a careful review of the qualitative and quantitative data, we developed a preliminary list of identified community health needs. These needs were identified by key informants through a ranking process and by community members through discussion and theming of the data. Additionally, needs were identified after reviewing the quantitative data.

The Covenant CHNA Advisory and Community Benefit Committees reviewed the quantitative and qualitative data collected for each of the following community health-related needs:

- Mental Health
- Substance Abuse
- Access to Care and Health Resources
- Housing
- Food Insecurity
- Economic Insecurity
- Crime/Safety/Safe Public Spaces
- Homelessness
- Chronic Conditions/Obesity
- Civic Issues
- Transportation
- Racial and Health Equity Issues
- Support to Schools
- Support to Aging Populations
- Teen and Youth Support Programs

## Identification and Prioritization of Significant Health Needs

The Covenant CHNA Advisory and Community Benefit Committees considered and ranked the medium and high need issues identified within the community input. Additionally, primary data was examined with an emphasis on the high need service areas. The committee also considered Covenant Community Outreach staff input.

The following criteria were used in the prioritization process:

						
Alignment with Mission, Vision and Values	Importance to Community: extent community engagement recognized and identified as a problem	Disproportionate impact: low income and/or Black, Brown, Indigenous, and People of Color (BBIPOC) communities	High need service area rates compared to state average and/or national benchmarks	Opportunity to impact: organizational commitment, partnership, severity, and/or scale of need	Alignment with existing strategies and priorities	Risk of creating or increasing a gap by not addressing or stopping a current service

## Significant Community Health Needs Prioritized

The list below summarizes the significant health needs identified through the 2023 Community Health Needs Assessment process (listed in no order):

### MENTAL/RELATIONAL HEALTH

Mental and behavioral health treatment, intervention, and prevention services for the community; including social and relational health, stigma reduction, and community education.

### SUBSTANCE MISUSE

Substance misuse including the use of illegal drugs and the inappropriate use of legal substances, such as alcohol, prescription drugs and tobacco; community education and awareness through partnerships with non-profits, law enforcement, and schools; support for accessibility and availability of addiction treatment options.

### ACCESS TO CARE AND HEALTH RESOURCES

Issues related to accessing health services and resources including social determinants of health with an emphasis on vulnerable populations and health equity; includes but is not limited to the following areas of focus: Dental Care for the Uninsured, Mental Health and Counseling Services, Health Education (preventative care and chronic diseases), Women's Health, and social determinants of health.

### HOUSING INSTABILITY

Support for safe, affordable, stable housing through community partnerships and continued support of permanent supportive housing solutions for people experiencing chronic homelessness.

### FOOD INSECURITY

Access to healthy food, nutrition education, and healthy lifestyle support with an emphasis on health equity; supporting current food solution partners and options to meet growing needs and to address root causes.

## Needs Beyond the Hospital's Service Program

No hospital facility can address all the health needs present in its community. We are committed to continuing our Mission through providing Wellness and Prevention Community Grants and sponsorships/donations to non-profits addressing identified needs.

The following community health needs identified in the CHNA will not be directly addressed due to resource constraints, lower priority assigned to the needs, duplication of efforts with other community or civic organizations and/or lack of effective methods for hospitals to intervene.

- Economic insecurity, crime/safety/safe public spaces, workforce issues, civic issues, and transportation.

Many of the identified needs will be indirectly addressed through outreach efforts and internal programming; however, Covenant Lubbock Hospitals did not select these as priority focus areas.

Covenant Lubbock Hospitals works closely with community non-profits, agencies and organizations that provide more direct outreach and have the resources and expertise to lead initiatives to address these needs. In addition, Covenant Health will collaborate with CASA of the South Plains, Catholic Charities, The Dream Center, The YWCA, South Plains Community Action, Communities in Schools, Texas Tech University, local FQHCs, community clinics and other local non-profits that address the aforementioned community needs to coordinate care and referrals to address these unmet needs.

# COMMUNITY HEALTH IMPROVEMENT PLAN

## Summary of Community Health Improvement Planning Process

Covenant Health engaged our community in the Needs Assessment process through stakeholder listening sessions, stakeholder interviews and community listening sessions. That data was used to set priorities and guide the Community Health Improvement Plan (CHIP). Due to a shared service area, close geographic proximity to one another, and shared community-outreach programs, the Covenant Health Lubbock hospitals collaborated to develop the 2024-2026 CHIP. The below strategies are shared across all Covenant Health Lubbock Hospitals unless otherwise noted. All Covenant Health Lubbock Hospitals will commit resources to support CHIP strategies as appropriate.

Additionally, a Covenant Health CHIP workgroup was established to include Covenant Health Plainview, Covenant Health Levelland and Covenant Health Hobbs, therefore the full Covenant Health Region shares some similar CHIP strategies. This encourages more effective leveraging of resources and investments in the region to meet identified community needs in common. The Covenant Health Community Benefit Committee for Lubbock hospitals and the Covenant Health Levelland, Hobbs and Plainview boards provided input, reviewed, and approved the respective Community Health Improvement Plans.

## Addressing the Needs of the Community: 2024- 2026 Key Community Benefit Initiatives and Evaluation Plan

### COMMUNITY NEED ADDRESSED #1: MENTAL/RELATIONAL HEALTH

#### Population Served

Community members in need of mental and behavioral health treatment, intervention, and prevention services for with a focus those that are vulnerable due to economic, social, and other factors.

#### Long-Term Goal(s)/ Vision

- To ensure equitable access to high-quality, culturally responsive, and linguistically appropriate mental health services, especially for populations with low incomes.
- An improved workforce of mental health professionals that is representative of the community served and can effectively and compassionately respond to the community’s mental health and substance use needs.

**Table 2. Strategies and Strategy Measures for Addressing Mental/Relational Health**

Strategy	Population Served	Strategy Measure	Baseline	2026 Target
Covenant Medical Center expand counseling outreach services at identified	Low-income community members with difficulties accessing counseling services	Number of community partner site locations	2	4

community partner agencies/ organizations				
Covenant Medical Center enhance counseling intern program to include 2 additional interns in Lubbock, 1 in Levelland, and 1 in Plainview	Low-income families and individuals in the community with difficulties accessing counseling services	Total LPC interns placed through Covenant Community Counseling Center	Lubbock – 5 Levelland – 0 Plainview - 0	Lubbock – 7 Levelland – 1 Plainview - 1
Create Mental Health First Aid (MHFA) Outreach Team to offer evidence-based, early-intervention education and resources for mental health and substance use	Lubbock community members, schools, and non-profit organization	# of certified trainers  # of community-based courses	0  0	4  4
Covenant Children’s Hospital partnership with Texas Tech Health Sciences Center to improve mental health access to schools across West Texas through Telemedicine	Children in the community with difficulties accessing counseling services	Telehealth Encounters	40K six month baseline	80K
5% increase individuals receiving community-based MH/SU services through partnerships and community investments	Low-income families and individuals in the community with difficulties accessing counseling services	Persons Served Covenant Health Combined Service Areas	3,868	4,062

*Evidence Based Sources*

Mental Health First Aid Instructor: <https://www.mentalhealthfirstaid.org/become-an-instructor/>

Healthy People 2030 Evidence-Based Resources: <https://health.gov/healthypeople/objectives-and-data/browse-objectives/mental-health-and-mental-disorders/evidence-based-resources>

*Resource Commitment*

Funding and in-kind staff (all Covenant Lubbock Hospitals) for 4 caregivers to become MHFA trainers by 2026 and to staff time to offer free quarterly community MHFA courses, Covenant Medical Center Community Counseling Program, Well Being Trust and Covenant Health all Lubbock Hospitals shared grant funding for mental health, and Covenant Children’s Hospital Relational Health Unit

*Key Community Partners*

Open Door, Lubbock YWCA, Texas Tech Center for Adolescent Resiliency, Texas Tech Health Sciences Center, Lubbock Children’s Health Clinic, and Lubbock ISD

**COMMUNITY NEED ADDRESSED #2: ACCESS TO HEALTHCARE AND RESOURCES**

*Population Served*

Community members encountering barriers to accessing care, experiencing health inequities and/or who are disproportionately impacted by issues related to social determinants of health.

*Long-Term Goal(s)/ Vision*

To improve access to health care and preventive resources for people with low incomes and/or those who are uninsured by deploying programs and forming community partnerships to assist with navigating the health care system.

**Table 3. Strategies and Strategy Measures for Addressing Access**

<b>Strategy</b>	<b>Population Served</b>	<b>Strategy Measure</b>	<b>Baseline</b>	<b>2026 Target</b>
Monitor metabolic health markers through Action Family programming at the Lubbock Dream Center	Primarily serving Arnett-Benson neighborhood - 38% lower median income than Lubbock overall; majority of residents identify as Hispanic/Latino and do not have higher education	Percentage of persons identified with high health markers will be connected to follow up care	Collecting	80%
Covenant Children’s Dental Outreach program will deliver sealants	Elementary aged students attending Title 1 schools and in need of preventative dental care	Number of Title 1 schools participating in sealant clinics	3 schools	6 schools

to high-risk children with susceptible permanent molar teeth				
Partner with Larry Combest Center to connect un-insured and/or Medicaid patients with follow up care if in need of a medical home	Un-insured and under-insured community members	Number of referrals	0	TBD
Support Prescription Assistance Program at Catholic Charities	Low-income vulnerable community members in need of prescription assistance	Persons Served	Collecting Data	TBD
Screen for access to primary care within all Covenant Community Outreach Programs	Low-income vulnerable community members accessing Covenant Health Outreach Programs	Total screenings with documented interventions	0	70% screened have documented interventions in place

*Evidence Based Sources*

Healthy People 2030 Evidence-Based Resources: [Healthy People 2030 Evidence-Based Resources: https://health.gov/healthypeople/tools-action/browse-evidence-based-resources](https://health.gov/healthypeople/tools-action/browse-evidence-based-resources)

AHA White Papers on SDOHs: <https://www.countyhealthrankings.org/take-action-to-improve-health/what-works-for-health/strategies>

*Resource Commitment*

Covenant Children’s Hospital Community Dental Clinic, Wellness and Prevention Community Grant Program funded for all Covenant Lubbock Hospitals, Covenant Medical Center Community Health Education Program, Covenant Community Health Partners supporting all Covenant Lubbock Hospitals, and dedicated staff community volunteer time from all Covenant Lubbock Hospitals

*Key Community Partners*

Catholic Charities, Communities in Schools, Larry Combest Center, Lubbock Impact, The Dream Center, Lubbock Children’s Health Clinic, and Title 1 Elementary Schools in the region.

**COMMUNITY NEED ADDRESSED #3: SUBSTANCE MISUSE**

*Population Served*

Community members impacted by substance misuse and experiencing barriers to accessing care, education, support, and treatment services.

*Long-Term Goal(s)/ Vision*

To increase community knowledge regarding substance misuse and increase access to treatment and recovery support services.

**Table 4. Strategies and Strategy Measures for Addressing Substance Misuse**

<b>Strategy</b>	<b>Population Served</b>	<b>Strategy Measure</b>	<b>Baseline</b>	<b>2026 Target</b>
Engage with local universities and law enforcement to offer school-based educational outreach on substance misuse and naloxone	Area schools	Total schools served	0	TBD
Collaborate with CAPS and YWCA to offer summer programming	Youth	Persons served through summer programming	0	TBD
Provide grants to support non-profits providing substance misuse programs and treatment	Community members encountering barriers to accessing substance misuse treatment	Percentage of grants funding substance treatment and intervention programs	14%	20%

*Evidence Based Sources*

Centers for Disease Control and Prevention: <https://www.cdc.gov/opioids/naloxone/training/index.html>

Healthy People 2030 Evidence-Based Resources: [Healthy People 2030 Evidence-Based Resources: https://health.gov/healthypeople/tools-action/browse-evidence-based-resources](https://health.gov/healthypeople/tools-action/browse-evidence-based-resources)

*Resource Commitment*

Covenant Health Community Wellness Center located within the Lubbock YWCA and supported by all Covenant Lubbock Hospitals, Wellness and Prevention Community Grant Program funded for all Covenant Lubbock Hospitals, Covenant Medical Center Community Health Education Program and Community Counseling Center, Covenant Community Health Partners supporting all Covenant Lubbock Hospitals, and dedicated staff community volunteer time for educational outreach from all Covenant Lubbock Hospitals

*Key Community Partners*

Lubbock ISD, YWCA, Lubbock Police Department, Communities in Schools, Lubbock Impact, The Dream Center, and Lubbock Children’s Health Clinic

**COMMUNITY NEED ADDRESSED #4: FOOD INSECURITY**

*Population Served*

Food insecure individuals and families within the community who lack reliable access to affordable, safe, and healthy food.

*Long-Term Goal(s)/ Vision*

To reduce the percentage of households experiencing food insecurity.

**Table 5. Strategies and Strategy Measures for Addressing Food Insecurity**

<b>Strategy</b>	<b>Population Served</b>	<b>Strategy Measure</b>	<b>Baseline</b>	<b>2026 Target</b>
Provide grants to expand food access through key community partner agencies	Community members encountering food insecurity	Percentage of grants funding food insecurity	28%	30%
Covenant Nourishment Room Covenant Children’s Hospital	Community members encountering food insecurity	Families Served	Collecting Data	TBD
Screen for food insecurity within all Covenant Community Outreach Programs and Navigation programs	Low-income vulnerable community members accessing Covenant Health Outreach Programs	Total screenings with documented interventions	0	70% screened have documented interventions in place

*Evidence Based Sources*

Healthy People 2030 Evidence-Based Resources: [Healthy People 2030 Evidence-Based Resources: https://health.gov/healthypeople/tools-action/browse-evidence-based-resources](https://health.gov/healthypeople/tools-action/browse-evidence-based-resources)

*Resource Commitment*

Covenant Children’s Hospital Nourishment Room, Covenant Medical Center Health Education Program including dedicated community-based dietician, Covenant Health Shared Central Budget (all hospitals) for committed grant and sponsorship funds, Covenant Health Partners supporting all Covenant Health Hospitals through screening for food insecurity, and Covenant Health Community Wellness Center located within the Lubbock YWCA and supported by all Covenant Lubbock Hospitals

*Key Community Partners*

South Plains Food Bank, Lubbock Dream Center, Lubbock Impact, St. Benedicts, the YWCA of Lubbock, and Lubbock ISD.

**COMMUNITY NEED ADDRESSED #5: HOUSING INSTABILITY**

*Population Served*

Housing insecure individuals and families within the community who lack reliable access to affordable, safe, and stable housing.

*Long-Term Goal(s)/ Vision*

A coordinated and holistic community approach to providing increased linkages to supportive services for people experiencing housing instability and/or homelessness.

**Table 6. Strategies and Strategy Measures for Addressing Housing Instability**

<b>Strategy</b>	<b>Population Served</b>	<b>Strategy Measure</b>	<b>Baseline</b>	<b>2026 Target</b>
Provide housing stability assistance for Open Door Clients using Housing First Model	Housing unstable and homeless	Housing retention of 90%.	90%	Maintain housing retention of 90%
Increase provision of in-kind staffing support for wrap-around services to non-profits addressing housing and homelessness	Housing unstable and homeless	Persons served	Collect in 2024	TBD
Screen every client enrolled in navigation services for SDOH and refer to social	Low-income	Number of clients referred	Collect in 2024	TBD

services to connect to housing and SNAP benefits as needed				
Provide grants to support housing programs through key community partner agencies	Housing unstable and homeless	Percentage of grants funding food insecurity	14%	20%

*Evidence Based Sources*

Department of Housing and Urban Development:  
<https://www.huduser.gov/portal/periodicals/em/spring-summer-23/highlight2.html>

*Resource Commitment*

Covenant Medical Center Health Education Program including dedicated community-based dietician, Covenant Health Shared Central Budget (all hospitals) for committed grant and sponsorship funds, Covenant Health Partners supporting all Covenant Health Hospitals through screening for housing insecurity, and Covenant Health Community Wellness Center located within the Lubbock YWCA and supported by all Covenant Lubbock Hospitals

*Key Community Partners*

Open Door, South Plains Food Bank, Salvation Army of Lubbock, Vet Star, Starcare Lubbock, and Lubbock Housing Authority

## 2024- 2026 CHIP GOVERNANCE APPROVAL

This Community Health Improvement Plan was adopted by the Covenant Health Community Benefit Board Committee on February 21<sup>st</sup>, 2024. The final report was made widely available by May 15, 2024.



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Walter L. Cathey FACHE  
CEO Covenant Health  
Providence Regional Chief Executive Texas/New Mexico

Date 2/21/24



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Sr. Christine Ray  
Community Benefit Board Chair, Covenant Health  
Providence Texas/New Mexico

Date 2/21/24



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Joel Gilbertson  
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Providence Central Division

Date 4/24/24

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To request a printed copy free of charge, provide comments, or view electronic copies of current and previous Community Health Improvement Plans please email [CHI@providence.org](mailto:CHI@providence.org).