A Publication from the Chief of Staff and Chief Medical Officer

July 28, 2021

Providence St. Joseph Hospital in Top 7 Percent of Hospitals Nationwide for TAVR



The Society of Thoracic Surgeons









On a scale of one to three stars, Providence St. Joseph Hospital has achieved the highest, three-star rating for Transcatheter Aortic Valve Replacement (TAVR), placing our hospital in the top seven percent of hospitals across the nation. TAVR is a minimally invasive, life-saving, novel treatment. It is indicated for relief of aortic stenosis in patients with symptomatic heart disease or diagnosed with severe aortic stenosis and at intermediate or greater risk for open heart surgery.

The data was reported by the Society of Thoracic Surgeons (STS) and American College of Cardiology (ACC), for a three-year period – Oct. 1, 2017 to Sept. 30, 2020. It was published on the National Cardiovascular Data Registry (NCDR®) website, where the ACC's suite of cardiovascular data registries helps hospitals and private practices

measure and improve the quality of care they provide. Public reporting of the TAVR ratings begins in the fall.

"This level of success is evidence of our amazing multidisciplinary team that cares for these patients," states Executive Director of Surgical, Cardiovascular, Renal and Transplant Services Jennifer Hall, MSN, MBA, RN, COHN-S. "Congratulations to the many providers and caregivers supporting this high-quality Structural Heart Disease Program on achieving national recognition for providing excellent, compassionate care for our patients."

SJO was one of the first sites in Orange County to offer TAVR when it began in 2016, and operates one of the highest volume TAVR programs in the U.S., with markedly "better than expected" outcomes. For the three-year reporting period, SJO cared for 414 TAVR patients.

TB Testing: Is It Time for Your Renewal?

You can obtain your Interferon-Gamma Release Assays (IGRA) blood test for TB screening on campus as follows:

Testing is performed in Caregiver Health, located in the basement of the Sr. Francis Dunn Bldg. Appointments are required. Please call Caregiver Health at **714-771-8055** Monday through Friday from 7:30 a.m. to 3 p.m. Walk-in events are scheduled throughout the month in Building 2, second floor, across from the Muth Healing Garden. Call Caregiver Health or the Medical Staff Office at **714-771-8056** for specific dates and times.

We apologize, but Caregiver Health walk-ins can no longer be accommodated.

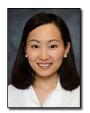
Values in Action 2022 Nominations Open

Recognize each other for the hard work and contributions of this past year, and spotlight a fellow provider who serves as an inspiration and models SJO's core values: Compassion, Dignity, Justice, Excellence and Integrity. Nominations are open through Labor Day, Sept. 6, available online (use your network log-in). If you need assistance, please ask the Medical Staff Office for access to a downloadable print form.

Welcome New Medical Staff Members



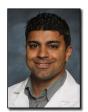
Daniel
Eichinger, DO
Internal Medicine
St. Joseph Heritage
Medical Group



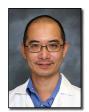
Eugenie Hong, DO Physical Medicine & Rehabilitation



Lalita
Pandit, MD
Hematology/
Oncology



Sandeep Thakkar, MD Neurology



Victor Wang, MD
Pediatric
Hematology/Oncology
CHOC CS Hematology



Teresa Zamary, DO Dermatology



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SAVE THE DATE

FOR A VIRTUAL GRAND ROUNDS

"Physician Wellness & Burnout:
Introducing the
Physician Resilience
Enhancement Project (PREP)"

Wednesday, August 25, 2021 12:30 - 1:30 p.m.

Presented by Brian Boyd, MD,
Chief of Staff & Medical Director for Palliative Care

Physician burnout is incredibly common and damaging, yet remains a taboo subject in the workplace. That needs to change, beginning with the St. Joseph Hospital Medical Staff.

A meeting link will be provided. Please watch for details.

Providence St. Joseph Hospital (PSJH) designates this live activity for a maximum of 1.0 AMA PRA Category 1 Credit [™]

CNO/CMO Update: Secure Chat in Epic

Caregivers and providers have raised concerns regarding the increased use of the secure chat function in Rover and Haiku in Epic. While it may seem a convenient way to communicate with a physician or caregiver, this chat function has not been rolled out at St. Joseph Hospital. Still, it is being used widely across our campus. We are requesting that you do not use this function to communicate at this time.

There are a number of issues pertaining to using the secure chat feature. First, the chat may be missed or not seen for some time. The secure chat assumes members of the Care Treatment Team is up to date, but it is not reliably updated as shifts end. Chats may be misdirected. Second, not all physicians and providers have the secure chat functionality on their phones. Messages are being sent to providers and caregivers who are "unavailable" (they might not off service or on night shift). Secure chatting is not the equivalent to paging.

Patient safety is our focus. Sending secure chats may cause a delay in care or a near miss. Assume your chat will not be seen. Instead, please utilize the standard methods for communication.

Note: We currently have a pilot program for secure chat that was established at the Epic go-live. It remains in place and will continue.