



A Publication from the Chief of Staff and Chief Medical Officer

June 14, 2021

In the Trenches: Adapting to Epic



Obstetrician **Joseph Khan, MD**, was on call for St. Joseph Hospital Affiliated Physicians the night of the hospital's Epic go-live. He recalls, "A patient came into the Emergency Care Center with an ectopic pregnancy and needed emergency surgery to save her life. At 2:30 a.m. as I entered data into the computer, I looked over my shoulders to see (Chief Executive) Jeremy Zoch at my left elbow, and (Chief Nursing Officer) Michelle Genova at my right elbow. Like many of the physicians, I'd been a bit paranoid about using the new Epic system. Having our skipper and first mate there was very reassuring. It was all hands on deck."

For more insights into SJO's Epic adaptation, please see page 2.

July 19 Annual Golf Tournament 2021

Supporting the NEW, 20-bed Progressive Care Unit, which will offer a higher level of care.



**Monday, July 19, 2021, 7 a.m.
Pelican Hill Golf Club**

Fee includes:

18 holes of golf | Golf cart | Roger Dunn gift card | breakfast | Bloody Mary bar | On-course refreshments | Lunch | Complimentary beverage tickets | Gourmet dinner

For more details call 714-347-7900.

To register or donate please visit casjo.give.providence.org/event/2021-golf-tournament/e336583.

Newer Approaches to Maximize Breast Cancer Surgery While Maintaining Natural Shape

*How does the breast surgeon make the breast look almost normal?
Who is a candidate? Do you want a little look into the operating room?*

Wednesday, June 30, 2021, 12:30 - 1:30 p.m.

**Providence St. Joseph Hospital – Zoul Auditorium (in-person with limited seating)
Virtual Format via Microsoft TEAMS**

**Presented by Michele Carpenter, MD, Medical Director
Breast Program of The Center for Cancer Prevention and Treatment**

Please email CancerCenter@stjoe.org to RSVP

Target audience:

The activity content is geared toward family practitioners, primary care and internal medicine physicians, OB/Gyns, surgeons, dermatologists, radiation oncologists, medical oncologists, radiologists and pathologists.

Desired outcomes:

- Recognize what new and emerging surgical therapies are available in breast cancer treatment
- Summarize surgical options, with emphasis on treatment efficacy
- Explore adverse effects of oncoplastic surgical therapies and outline management plans
- Identify what new and emerging therapies are available for treatment, and choose appropriate treatment option
- Identify key barriers to treatment for minority and underrepresented populations

Providence St. Joseph Hospital (PSJH) designates this live activity for a maximum of 1.0 AMA PRA Category 1 Credit™

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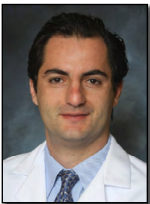
Electronic Prescriptions for Controlled Substances (EPCS) Enrollment for EPIC

*Imprivata EPCS enrollment
June 14-18*

A Denali representative will be on site, in the Physician's Dining Room, from 0800 to 1300 hours and 1330 to 1600 hours. The EPCS enrollment process can take 10-15 minutes. If you were enrolled in EPCS Meditech, it DID NOT roll over and you will need to enroll again.



IN THE TRENCHES with Amir Ghiassi, MD, Intensivist



Dr. Ghiassi, who has used Epic since 2014, beginning at SJO sister hospital Little Company of Mary in Torrance and through Hoag's conversion two years ago, has assisted numerous providers in making the Epic transition. He shares the following insights:

"Our go-live went as well as could be expected, thanks to all the expert support. We even had on hand Chief Informatics Engineer for PSJH **Dr. Maulin Shah**, who helped build Epic for higher quality care and to maximize efficiency, as well as to be user-friendly, with physicians in mind. If anyone had questions, he knew the answer.

"To prepare for Epic, we had tremendous leadership from **Drs. Paul Beck** and **Melissa Rudolph**. Vice Chief of Staff **Dr. Peter Smethurst**, who has multiple duties, devoted a great deal of time to this effort, as did Chief of Staff **Dr. Brian Boyd** and CMO **Dr. Scott Rusk**. Regional Chief Medical Informatics Officer **Dr. Kang Hsu** made himself available. The lead physicians did an amazing job; **Dr. Daniel Kim** eased transitions for hospitalists. The biggest changes were for the surgeons, and thanks to **Dr. Abtin Khosravi**, we were able to continue cases without interruption. Thanks also go to Sr. Clinical Informaticist Adrian Vizcarra and the Clinical Informatics team on their Herculean efforts to ease our way.

"There are some great improvements with Epic, but some users have been surprised that the functionality is

not similar to Meditech. Assimilation takes time. Users are discovering there are many ways to do things, from looking up labs to documenting and ordering, but I recommend sticking to one way, and the way you learned it in training is probably the best way.

"I also recommend physicians download and use the Epic Haiku mobile app for their smartphone, and the Canto app for the iPad. These are great tools for times when we're not at a computer but want to order on the fly or view results. A tip sheet is available by calling AskIT, **844-922-7548**.

"There is a lot of customization, such as in order sets and bookmarks. With so many other institutions using Epic, we can borrow from existing ones rather than rebuild them from scratch. Also, being able to access and exchange records with other facilities outside of Providence, including UCI and Kaiser, saves time and elevates care."



Continuing Epic Support

We are grateful for the cooperation of the Providence St. Joseph Hospital Medical Staff that enables SJO to celebrate this major milestone. Should any bumps in the road arise or you need further direction, please contact our local Clinical Informatics team by emailing PSJHClinicalInformaticsSoCalOCHDStJosephOrangeAcute@providence.org, or call the Epic Support Team at **855-415-8188**.