A Publication from the Chief of Staff and Chief Medical Officer

May 4, 2021

Welcome to the New Chief Nursing Officer



Michelle Genova, RN, RNC, has accepted the Chief Nursing Officer position for Providence St. Joseph Hospital. Michelle joined St. Joseph Hospital in 1997 as a nurse in our Labor and Delivery department and continued to excel in leadership positions as charge, clinical coordinator, nurse manager and most recently as Executive Director

of Nursing for Women's and Children's Services (since 2015).

"St. Joseph Hospital has an incredibly talented and dedicated medical staff," she states. "I am looking forward to engaging with the medical team, and learning each divisions' priority for nurse/provider collaboration."

Chief Executive Jeremy Zoch notes, "Michelle is a compassionate leader with a strong connection to our mission and values as evidenced in her being named SJO's Values in Action award recipient for Justice in 2019. She helped promote several initiatives to further improve quality, patient safety, patient experience and caregiver engagement in recent years while leading a service line that continues to grow and expand with new services. Michelle has also been a key leader in the design our new Women's and Family Center, set to break ground very soon."

Chief of Staff **Brian Boyd, MD**, was also involved in the selection process. He shares, "It was difficult to choose from several excellent candidates, with big shoes to fill. What struck me about Michelle is her vision that she brings to the role. She has proven her ability to overcome adversity, and is such a warm and relatable individual."

Michelle is a native Californian, raised in Orange County, who learned to love the diverse culture and opportunities right around the corner. She attended UCI and CSULB for her BSN degree, Grand Canyon University for her MSN, and is enrolled for the fall term at Baylor University to begin her doctorate in Nurse Executive Leadership. Michelle has been married for 24 years and has a son in college and a daughter in junior high at Foothill High School Outside of work, you might find her involved with youth theatre productions in Santa Ana, or at an Angels game, now that baseball is back for a full season.

Michelle formally starts in her new role on April 25. Work is underway on an interim leadership plan for Women's and Children's, and more information will be forthcoming. Please join us in welcoming and congratulating Michelle on her new role.

Hospital Week and Nurses Week Celebration

May 6 to 13

Remember • Recover • Renew

Chaplains will be rounding on

Monday, May 10, for the Blessing of the Hands.

Training on Electronic Prescribing for Controlled Substances (EPCS) for EPIC

May 3 to May 7, 8 a.m. to 5 p.m., Physician Dining Room



Anyone who prescribes DEA controlled substances is strongly encouraged to sign up for EPCS for EPIC during this time. If you are currently enrolled for EPCS in Meditech, unfortunately it will NOT roll over and you will need to enroll again. An enrollment process for all qualified IP Providers began In April and continues through the Epic Go-live.

EPCS allows providers to transmit prescriptions of controlled substances directly to retail pharmacies from Epic. EPCS compliance consists of a two-factor authentication process when ordering a controlled Rx. It is supported with at least two of the following security modalities:

- Fingerprint (using a biometrics reader connected to the network computers)
- Password
- Soft Token (notification via the providers Smartphone).

The EPCS the enrollment process takes 10 to 15 minutes per provider, with a briefing on two-factor authentication and the workflow process. You will need your valid ID: driver's license and Providence ID, and need to know your phone password (to download the Imprivata application from the App store).

EPIC is set to launch on May 15. Anyone who hasn't finished training will not have access to the new EMR! Have questions? Please email SJHproviderengagement@providence.org



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DOCTOR'S DAY 2021: A Different Kind of Presentation for a Different Kind of Year



Through May view the Doctor's Day video on providence.org/locations/ st-joseph-hospital-orange/formedical-staff.

This year's virtual Doctor's Day on Friday evening, April 16, featured keynote speaker, **Zubin** "**ZDogg" Damania**, **MD**. Tailored exclusively for the St. Joseph Hospital Medical Staff members, there were 110 doctors signing on and event attendees at least doubled that number. Guests of honor also enjoyed complimentary Harry & David fruit or meat and cheese gourmet baskets plus a kick-back beverage of choice, courtesy of the St. Joseph Hospital Foundation. Also,each doctor received a wood-covered journal to help them decompress by expressing themselves in writing.

As the presentation began, Chief Executive Jeremy Zoch and Chief Medical Officer **Scott Rusk**, **MD**, expressed appreciation for SJO's physicians. Dr. Rusk remarked, "We pause between

COVID and Epic and reflect on the promise statement with Providence: 'Know me, care for me, and ease my way.' Thank you for all you've done this past year, and on a go-forward basis as we move to a much improved medical record through Epic, and a much better year in 2021."

Chief of Staff **Brian Boyd**, **MD**, described the event as "a far-ranging presentation with a high level of engagement by participants, who had lots of questions and stayed tuned in until its conclusion." He adds, "ZDogg, an internist who practiced at Stanford University Hospital for a decade, was able to share advice on a range of relevant topics, from physician burn-out and anti-fragility, to going through an EPIC training – five times. It was both entertaining and therapeutic."

Welcome New Medical Staff



Valentina Bonev, MD Breast Surgery Breastlink MG



Nathaniel
DeNicola, MD
OB/Gyn
Caduceus MG



Karen Hong, DO OB/Gyn Caduceus MG



Grey Le, MD *Family Practice*St. Joseph Heritage MG



Suresh Magge, MD
Neurological Surgery
CHOC CS
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Catherine Nguyen, MD Dermatology St. Joseph Heritage MG