TeleHospitalist provides immediate access to experienced providers, expediting time from diagnosis to treatment.

**CHALLENGE**
ED patient volumes peak later in the day when facilities may struggle with staffing and backlog. Provider shortages and burnout decrease efficiencies and retention.

**SOLUTION**
TeleHospitalist coverage balances workload, provides at-the-ready support for RN teams while alleviating provider burnout and achieves a staffing supply/demand equilibrium.

**QUALITY**
Increase support and seamless coverage for fluctuating volume. Support timely interventions.

- 98.6% admit to discharge diagnosis accuracy.¹
- 4.9 / 5.0 technology rating.

**ACCESS**
Increase timeliness of care and reduce unnecessary transfers.

- <35-minute admission request response time.
- <10-minute cross cover resolution time.

**VALUE**
Fractional FTE to match staffing to demand. Improve first day of service revenue capture.

- On-demand model based on clinical needs.
- Significant increase in first day of service revenue capture among patient presenting 3p-11pm.

**EXPERIENCE**
High provider and patient satisfaction with service. Support work-life balance and retention.

- 5.0 / 5.0 experience rating from onsite telepresenters.
- 4.9 / 5.0 experience rating from patients.
- 8,522 unique patients served in 2022.

**TESTIMONIALS**

- “I remember the first night. There was a post-op surgery case. This guy was really sick. So I ran over to the med/surg. floor. The TeleHospitalist provider who was on did all the stuff I would have done. He was great! I used to go over there all the time. Now I can stay in the ED.”
  – MD, TeleHospitalist Partner Site

- “We can handle a lot more now. Previously, you’d have a patient with bad lungs, horrible pneumonia, and they get intubated so I’m shipping them within 24hrs. Now, we can hold onto them for 3-4 days no problem.”
  – Client site M.D.

- “Prompt, comprehensive response to patient’s status and needs.”
  – Client RN

¹ based on chart review (N=368) over 15-months.