

# TelePsychiatry

virtually cares for vulnerable patients and supports in-person providers.

## CHALLENGE

Quickly and effectively managing the volume of patients requiring acute psychiatric and mental health services while improving outcomes and meeting patient needs.

## SOLUTION

TelePsychiatry delivers effective, integrated, specialized care to support in-person providers.

We embed our Psychiatrists and Licensed Social Workers into your care teams within the medical surgical floors and the ED to rapidly commence treatment for this vulnerable population.

### QUALITY

Access employed, licensed, and credentialed providers with oversight from medical director.

- 1/3 of ED consults recommend discharge to lower level of care facilitating ED throughput.
- Clears patients for surgeries leveraging pre-surgery risk.

### ACCESS

Increase timeliness of care. Reduce ED boarding and inpatient LOS.

- 24-minute average response time.
- Facilitating access in healthcare shortage areas.
- 24/7 Board Certified Psychiatrists and Social Workers.

### VALUE

Fractional FTE to match staffing to demand. Supports reimbursement for boarded behavioral health patients.

- \$500K/year average cost savings with TH vs hiring daytime FTE at a mid-sized hospital.
- Improved Single Bed Certification revenue capture and meets regulatory requirements.

### EXPERIENCE

High provider and patient satisfaction with service. Supports work-life balance of onsite team. Improves staff safety.

- 90 NPS from referring providers and staff.
- 10K+ consults in 2022.

## COMMON CONSULTATIONS



- medication recommendations
- suicide risk assessment
- detainment
- depression or anxiety treatment
- substance abuse
- safety planning
- capacity assessment
- confusion/delirium/altered mental status
- general behavioral care plan