**WHAT TO DO IF YOU THINK YOU HAVE A UTI**

**(BLADDER INFECTION)**

If you think you have developed a urinary tract infection (also known as a bladder infection), please call our office at (509) 252-4200 even if it is over a weekend or on a holiday. You can also use the Patient Portal to communicate with us if you wish. You usually will not need to be seen in the clinic for us to help you with a urinary tract infection. However, if we are concerned about you, we may ask you to come in to be seen or to go to an urgent care.

If you call during business hours, we will ask you to go to a lab close to you to leave a urine sample so a culture can be performed. Usually, we are able to arrange treatment for a UTI over the phone. You will need to drop off your urine sample at the lab before taking your first dose of an antibiotic, so that it does not affect the results of your urine test. If you develop UTI (bladder infection) symptoms and are treated by another provider, please let us know so that we can obtain records of your visit to ensure we give you the best care possible.

OUR OFFICE DOES NOT ALLOW WALK-IN APPOINTMENTS AND WE DO NOT PROCESS URINE SAMPLES AT OUR FACILITY. PLEASE VISIT

**INCYTE DIAGNOSTICS** TO HAVE YOUR URINE SAMPLE EXAMINED.

**Incyte Diagnostics Lab Locations**:

Spokane – South Hill Spokane – North

1307 S Grand Blvd 318 E Rowan Ave, Suite 205    
Spokane, WA 99202 Spokane, WA 99207

(509) 808-2614 (509) 473-9185

Spokane – Northpoint Spokane Valley - Medicus Building

9631 N Nevada St, Suite 210 12615 E Mission Ave, Suite 108   
Spokane, WA 99218 Spokane Valley, WA 99216

(509) 927-9387 (509) 473-9952

Liberty Lake Hayden – Prairie Shopping Center

21950 E Country Vista Dr, Suite 200 105 W Prairie Shopping Center   
Liberty Lake, WA 99019 Hayden, ID 83835

(509) 309-3834 (208) 719-7999