



**Please note our new name and address!**

**Providence Obstetrics & Gynecology**  
105 West 8th Avenue, Suite 6050  
Spokane, WA 99204  
Phone Number: 509-455-8866  
providence.org/OBGYNspokane

February 1, 2022

## We've moved!

OB/GYN Associates of Spokane is now caring for our patients as Providence Obstetrics and Gynecology, located conveniently on Providence's Sacred Heart campus.

Our team is excited to have joined Providence with our same family of physicians, nurse practitioners, and staff that you have come to know and trust.

**Please call us to schedule your next routine appointment. You can also fill out our online form (QR code below) to receive future clinic updates.** Please see important information on the back to answer some frequently asked questions.



Thank you for allowing us to be a part of your health care team. We are excited to see you at our new location and being part of Providence in delivering on our promise to care for you and ease your way.

To receive additional updates and answers to other questions, visit our website at [Providence.org/OBGYNspokane](https://providence.org/OBGYNspokane).

Sincerely,

Jody Hechtman, M.D., FACOG  
Ashley Henderson, M.D., FACOG  
J Robin Messinger, M.D., FACOG  
Steven Richards, M.D., FACOG  
Jean Ruth, M.D., FACOG

Traci Satterfield, M.D., FACOG  
Jana Stuckrath, ARNP  
Laura "Jan" Wills, ARNP  
Sally Delger, ARNP  
Brienne Gray, ARNP



Don't miss updates! Scan this QR code with your smartphone and click on "Complete the form" button

## Frequently Asked Questions - Updated 2.1.22

- 1. What is happening and when?** Beginning February 1, 2022, we will officially open at our new location as Providence Obstetrics & Gynecology. We will continue providing your care and the services you have come to know and trust from us, but under a new name and in a new location.
- 2. Will I be able to see my same provider?** Yes, all providers have decided to join Providence to continue providing care.
  - Drs. Hechtman, Henderson, Messinger, Ruth, Satterfield and ARNPs Delger, Gray, Stuckrath and Wills will be starting a new practice: Providence Obstetrics & Gynecology.
  - Dr. Steven Richards will be joining Providence Surgical & Medical Gynecology to focus on gynecological services and surgeries. Dr. Richards will continue to provide gynecology services, including yearly check-ups.
- 3. Will I be able to receive the same services?** Yes, we will continue to offer most of the same services that you have come to know and trust from us. We remain committed to the health of our patients throughout their lives and will continue to provide a wide range of services, including obstetric and gynecological care.
- 4. Can I still access my contraception from Providence providers?** Yes, our providers prescribe contraception medications that the clinician and the patient determine are in the best interest of the patient's health needs.
- 5. What kind of changes can I expect?** OB/GYN Associates of Spokane and Providence are committed to making this as smooth a transition as possible. One of the changes we are most excited about is the fact that we will be joining Providence's wide spectrum of women and children's services, including specialty baby and women's services, gynecologic surgeries and cancer care, high-risk pregnancy services, and the region's only Level IV NICU (highest level of care) and children's hospital.
- 6. Will there be changes to my insurance?** Providence is contracted with most of the same insurance companies as OB/GYN Associates. Providence will complete insurance authorizations (insurance benefits) for all patients. Depending on your specific health plan, there may be a difference in coverage so we recommend reaching out to your insurance provider to verify. Our team works with you based on your unique situation.
- 7. Will I get separate bills?** It is likely that if you are regularly seeing one of our providers that you will receive a statement from OB/GYN Associates for services received prior to February 1, 2022. Services provided after the transition will be on a statement from Providence. There will not be overlap in billing for services. Please note that beginning February 1, we can only accept credit cards for co-pays or payment.
- 8. Who do I call if I have questions about a bill from OB/GYN Associates?** For services provided before February 1, 2022, please call 509-623-1040. For services provided beginning February 1, please call Providence at 509-455-8866.
- 9. How do I access my medical records from OB/GYN Associates?** Please contact Providence at 509-455-8866 who will assist you in accessing your medical record. Please note that some costs may apply when requesting a full medical record.
- 10. Why did OB/GYN Associates decide to join Providence?** We have long respected Providence as an organization and have partnered with their specialty teams and birth services at Sacred Heart Medical Center for many years. This transition allows us to continue providing great care for our patients while seamlessly increasing access to specialty care and other services for our patients.
- 11. Where will the new clinics be located?** Both clinics are located on the Sacred Heart campus. Please see the map for location and parking information or visit our webpage at [Providence.org/OBGYNSpokane](http://Providence.org/OBGYNSpokane).