



In 2020, St. Luke's team provided an average of **3.5 hours** of therapy each day, **over a 5-day span**. St. Luke's is the best choice for getting patients back to a productive life, through excellent care and positive results.

We serve thousands of patients each year, as the **largest free-standing** rehabilitation facility and the **only Level 1 trauma** rehabilitation hospital for both adult and pediatric populations. All St. Luke's Physicians are board certified in rehabilitation medicine. Our consulting physicians and case managers facilitate efficient, seamless transitions, admitting patients **7 days** a week. St. Luke's adheres strictly to **24-hour physician** supervision with coordinated, **multi-disciplinary** rehabilitation care.

## Patient Snapshot

**1,427** number of inpatients

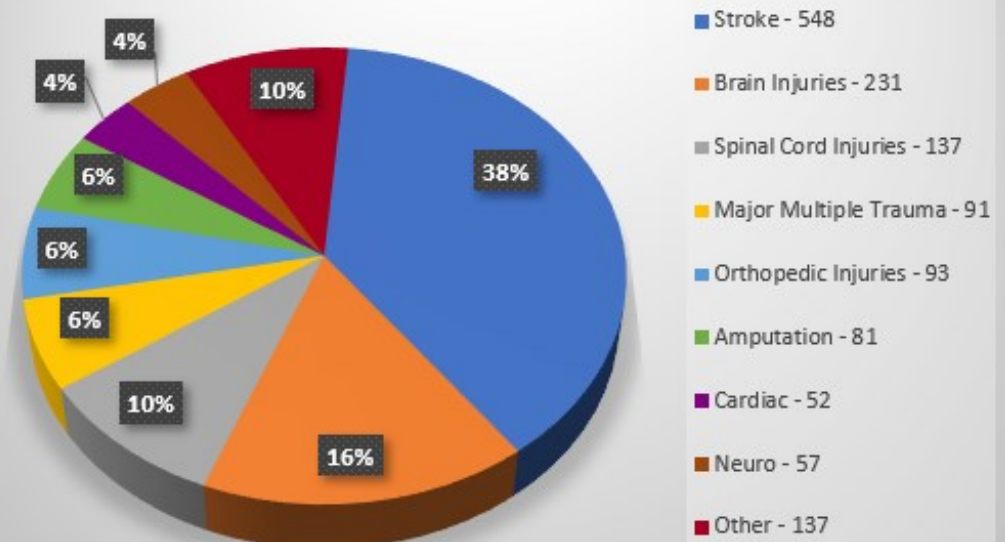
**13.9** days for  
average length of stay

**57%** males

**43%** females

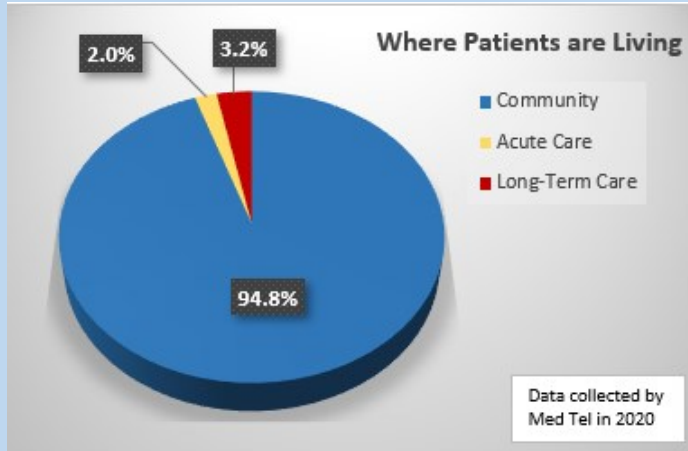
**64.6** years old  
average patient age

## Patient Diagnosis



## Discharge Disposition and Predicted Outcomes

**Quality care** is shown by using indicators that track where patients discharge to from St. Luke's, including the percentage of patients who **returned to the community**.



At St. Luke's, we understand that caregivers and healthcare givers are crucial to the recovery process. We pride ourselves on our patient-centered model, which brings families into therapy settings and involves them in setting recovery goals. Our team collaborates regularly with regional and community centers to ensure every patient who needs care receives it.

2020 Inpatient Rehab Program	Age	Number of Patients
	0 - 17	28 (2.0%)
18 - 40	127 (8.9%)	
41 - 65	467 (32.7%)	
66 - 85	697 (48.8%)	
86+	108 (7.6%)	

## Patient Satisfaction and Quality of Life

Patient satisfaction is key to the success of any health care facility. Based on a national survey (MedTel Outcomes), patients rated the following:

**93.6%** average satisfaction with St. Luke's

**92.1%** quality of life improved after rehab

**92.1%** progress made in rehab met the patient's expectations

**94.7%** felt prepared to go home

**94.3%** of our patients were living in the community 90 days after discharging



### Inpatient

#### Case Management

Phone: 509-473-6058

Fax: 509-473-6118

Toll Free: 1-833-SLR-1

### Outpatient Locations

For a list of all outpatient therapy locations near you, visit [st-lukes.org/locations](http://st-lukes.org/locations)

Phone: 509-473-6869

Fax: 509-473-6097

These accreditations assure patients the highest quality care and results possible.



\* Visit [www.st-lukes.org](http://www.st-lukes.org) for a complete list of CARF accredited programs.