

Hospital	Hospital Contact Info	Accreditation Contact Info	State Health Department Contact Info
Swedish (All Providence Swedish campuses)	Providence Swedish Clinical Quality Investigations Email Address: SMC-CQI@swedish.org Phone Number: 206-386-2111 Fax: 206-860-6740 Mailing Address: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	The public may contact the DNV to report any concerns or register complaints about a Det Norske Veritas (DNV) accredited health care organization. Det Norske Veritas (DNV) Patient Complaint Office Phone Number: 866-496-9647 Fax: 281-870-4818 Online Complaint Form: <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> Email: <a href="mailto:hospitalcomplaint@dnv.com">hospitalcomplaint@dnv.com</a> Mailing Address: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	
Providence Centralia Hospital	Providence Centralia Hospital Quality Services Email Address: <a href="mailto:pch.qualityservices@providence.org">pch.qualityservices@providence.org</a> Phone Number: 360-827-6500		
Providence Regional Medical Center Everett	Providence Regional Medical Center Everett Patient Safety Department Email Address: <a href="mailto:NWRPatientSafety@providence.org">NWRPatientSafety@providence.org</a> Phone Number: 425-261-3927		
Providence St. Peter Hospital	Providence St. Peter Hospital Quality Services Email Address: <a href="mailto:psph.qualityservices@providence.org">psph.qualityservices@providence.org</a> Phone Number: 360-493-7352		
Kadlec Regional Medical Center	Kadlec Regional Medical Center Patient Advocacy Email Address: <a href="mailto:wakadlecconcerns@kadlec.org">wakadlecconcerns@kadlec.org</a> Phone Number: 509-942-2171	The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.	
Providence Holy Family Hospital	Providence Holy Family Hospital INWA Clinical Risk & Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-474-3000	Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>	
Providence Mt. Carmel Hospital	Providence Mt. Carmel Hospital INWA Clinical Risk & Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-685-5491	Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Sacred Heart Medical Center	Providence Sacred Heart Medical Center INWA Clinical Risk & Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-474-3000		
Providence St. Joseph Hospital	Providence St. Joseph Hospital INWA Clinical Risk & Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-685-5491		
Providence St. Luke's Rehabilitation Center	Providence St. Luke's Rehabilitation Center INWA Clinical Risk & Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-473-6980		
Providence St. Mary Medical Center	Providence St. Mary Medical Center Quality Department Email Address: <a href="mailto:patient.concerns@providence.org">patient.concerns@providence.org</a> Phone Number: 509-897-5866		If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqa.complaintintake@doh.wa.gov">hsqa.complaintintake@doh.wa.gov</a>