

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Providence Alaska Medical Center	Providence Alaska Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	<p><b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net
Providence Kodiak Island Medical Center	Providence Kodiak Island Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	<p><b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net

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Providence Seward Medical Center	Providence Seward Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	Contact the state's department of health to file a formal complaint.	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Medical Center	Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	Contact the state's department of health to file a formal complaint.	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net
Providence St. Elias Specialty Hospital	Providence St. Elias Specialty Hospital Patient Relations Email Address: PatientRelationsAK@providence.org	<p><b>The Joint Commission</b> The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident</p>	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682

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		<p>Number is Required):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>            Mail to:            Office of Quality and Patient Safety            The Joint Commission            One Renaissance Boulevard            Oakbrook Terrace, Illinois 60181</p>	<p>Email Address:            DHCS.HFLC@hss.soa.directak.net</p>
Providence Valdez Counseling Center	Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	<p><b>The Joint Commission</b>            The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission            Office of Quality and Patient Safety            The Joint Commission            Online Form (NEW Incident):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>            Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>            Mail to:            Office of Quality and Patient Safety            The Joint Commission            One Renaissance Boulevard            Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person:            Alaska Department of Health and Social Services            Health Facilities Licensing &amp; Certification            Attn: Complaint Coordinator            4601 Business Park Blvd., Bldg. K            Anchorage, AK 99503            Phone Number: 907-334-2483            Fax: 907-334-2682            Email Address:            DHCS.HFLC@hss.soa.directak.net</p>

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Providence Valdez Long Term Care	Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	Contact the state's department of health to file a formal complaint.	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net