

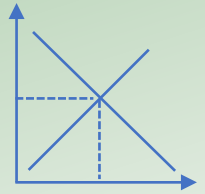
TeleHospitalist provides immediate access to experienced providers, expediting time from diagnosis to treatment.

CHALLENGE

ED patient volumes peak later in the day when facilities may struggle with staffing and backlog. Provider shortages and burnout decrease efficiencies and retention.

SOLUTION

TeleHospitalist coverage balances workload, provides at-the-ready support for RN teams while alleviating provider burnout and achieves a staffing supply/demand equilibrium.



QUALITY

Increase support and seamless coverage for fluctuating volume. Support timely interventions.

- 98.6% admit to discharge diagnosis accuracy.¹
- 4.9 / 5.0 technology rating.

ACCESS

Increase timeliness of care and reduce unnecessary transfers.

- < 35-minute admission request response time.
- < 10-minute cross cover resolution time.

VALUE

Fractional FTE to match staffing to demand. Improve first day of service revenue capture.

- On-demand model based on clinical needs.
- significant increase in first day of service revenue capture among patient presenting 3p-11pm.

EXPERIENCE

High provider and patient satisfaction with service. Support work-life balance and retention.

- 5.0 / 5.0 experience rating from onsite telepresenters.
- 4.9 / 5.0 experience rating from patients.
- 8,522 unique patients served in 2022.

TESTIMONIALS

“I remember the first night. There was a post-op surgery case. This guy was really sick. So I ran over to the med/surg. floor. The TeleHospitalist provider who was on did all the stuff I would have done. He was great! I used to go over there all the time. Now I can stay in the ED.”

– MD, TeleHospitalist Partner Site

“We can handle a lot more now. Previously, you’d have a patient with bad lungs, horrible pneumonia, and they get intubated so I’m shipping them within 24hrs. Now, we can hold onto them for 3-4 days no problem.”

– Client site M.D.

“Prompt, comprehensive response to patient’s status and needs.”

– Client RN

¹ based on chart review (N=368) over 15-months.